BLUE STAR

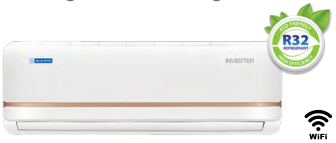
Star Rated Inverter Split Air Conditioners

Smart AC compatible with Amazon Alexa and Google Home devices

V SERIES

O SERIES

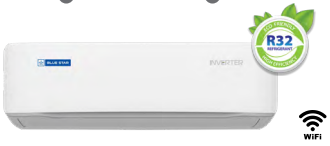
N SERIES



T SERIES

Q SERIES

Y SERIES



Z SERIES

G SERIES

Blue Star Smart AC
app is available for download from

ANDROID APP ON Google play

Download on the App Store

Scan the QR Code to download the app.

COMPATIBLE WITH

User Manual

The product images shown are for reference only and actual products may differ. Thank you for choosing to buy a Blue Star Air Conditioner. Please do read this manual and follow the instructions herein while operating the unit and maintaining it. This will help you get the best performance out of your state-of-the-art air conditioner. Store the manual in an easy-to-reach place so that you can refer to it at any time in the future to refresh yourself on the unit's features and operations, or to attend to basic operational issues through simple troubleshooting techniques. As a continuing policy of research and product development in Blue Star, the design, features and technical specifications are subject to change without prior notice. The Smart Phone App screen shown above is for reference only. Customer must download the Smart Phone App on their Smart Phone as per instructions in this user manual. Amazon Alexa and Google Home connected devices shown above are for reference only, Connected devices images are shown to highlight that they are compatible with Blue Star Smart AC. It is recommended that customers pair and configure their AC with their connected device(s) before operating their AC after installation. Amazon, Alexa, and all related marks are trademarks of Amazon.com, Inc. or its affiliates. GOOGLE HOME is a trademark of GOOGLE LLC.

IS 1391 (Part 2)

This product meets the requirements of IS 1391 (Part 2).

For details please refer: www.bis.gov.in

December 2024,

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All contents applicable as on date of publication. Modifications may take place subsequent to that.

Published by Blue Star Limited,
6th Floor, Vatika Atrium, Golf Course Road,
Sector 53, Gurugram - 122002 (Haryana), India.

For restricted circulation only. Not for sale.

User Manual

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Letter from the President

Dear Customer,

Congratulations on the purchase of your new high-performance and energy-efficient Star Rated Inverter Hi-Wall Split Air Conditioner, just one of the many world-class products that we manufacture and market. This superior product has been engineered for convenient and optimum performance.

It has been manufactured with the best available materials, with stringent quality control measures undertaken during all the manufacturing processes. It has been tested in the factory under actual operating conditions to ensure that you get years of satisfactory and trouble-free performance. It is certified by the **Bureau of Indian Standards (BIS)** and meets all the requirements of IS1391 (Part 2).

We are confident that time and performance will justify the trust you have placed in this product. This manual will help you get the best out of your high-performance and energy-efficient Star Rated Inverter Hi-Wall Split Air Conditioner.

Please spare some time to go through this manual carefully.

In the unlikely event of running into a problem while operating this AC, do check the troubleshooting chart provided in this manual. You may find an easy solution that rectifies the issue that you face. However, do not hesitate to approach your dealer or the nearest Blue Star office, if you require help. The list of Blue Star service offices is provided in this manual.

I do hope that you will enjoy using your high-performance and energy-efficient Star Rated Inverter Hi-Wall Split Air Conditioner.

Customer Copy

Warranty Certificate

Inverter Split Air Conditioner

BLUE STAR

Customer's Name: .....

Address: .....

.....

City ..... State ..... PIN .....

Phone / Mobile No.: (O) ..... (R).....

Bill No.....Date: ..... Email: .....

Model No.....Serial No. .....

Dealer's Name & Address

Dealer's Signature & Stamp

Cut and mail to Blue Star Ltd to the address on reverse.

Warranty Certificate

Inverter Split Air Conditioner

BLUE STAR

Customer's Name: .....

Address: .....

.....

City ..... State ..... PIN .....

Phone / Mobile No.: (O) ..... (R).....

Bill No.....Date: ..... Email: .....

Model No.....Serial No. .....

Dealer's Name & Address

Dealer's Signature & Stamp

WARRANTY REGISTRATION

It is necessary to register your product with Blue Star to be eligible for Warranty services. Registration is simple. To register for Warranty, just do either of the following:

ONLINE WARRANTY REGISTRATION

Just scan this QR code. You will be guided to Blue Star's online warranty registration page at **www.bluestarindia.com/customer-service/warranty-registration.**

You may also just copy the above link into your browser and visit the page.

Just follow the instructions on the page to complete your warranty registration.

OFFLINE WARRANTY REGISTRATION

customerservice@bluestarindia.com

Call us at
897 678 1177
829 100 1177

SMS <Service> to 57575

Blue Star's team member will contact you to help you complete your warranty registration.

Please
Affix
Postage
Stamp

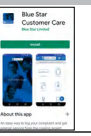
Blue Star Limited,
CBO - CSG
Blue Star Innovation Centre
Next to Vihang's Inn Hotel,
Kapurbavdi, Ghodbunder Road,
Thane- 400607, Maharashtra

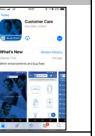
24x7 Customer Care

897 678 1177
829 100 1177
"Service" to 57575
customerservice@bluestarindia.com

Product Registration

SCAN THE QR CODE.
Download the app into your smart phone. Register your new model through the app.





EAST

BHUBANESWAR
3A, Satyanagar 2nd Floor, Bhubaneswar-751007, Tel:(+91) (674) 2572403 / 2573670 / 2570024

GUWAHATI
5th Foor, 503, Roodraksh Mall, GS ROAD, Bhangaghar, Dispur, Guwahati, Kamrup Metropolitan, Assam, 781005. Tel: (+91) (361) 246 8496

KOLKATA
Eco Centre Business Tower. 11th Floor, Unit No.1 & 2, Plot No. 4, EM Block, Sector V, Salt Lake, Bidhannagar, Kolkata-700091, West Bengal, Tel: (+91) (33) 4081 5400

PATNA
The Hub, 2nd floor, Near Regent cinema, Gandhi Maidan Road, Patna-800004

NORTH

CHANDIGARH
6th Floor, Sanjeev Tower, Plot No. 55, Industrial & Business Park, Phase I, Chandigarh-160002. Tel: (+91) (172) 415 5100

LUDHIANA
Goshawk Rental Space Solutions Pvt Ltd, BXX-3369, Sandhu Tower 2, 2nd Floor, Gurdev Nagar, Ferozepur Road, Ludhiana - 141001

JAIPUR
607-B, 6th Floor, Man Upasana Plaza, Sardar Patel Marg, Jaipur - 302 001. Tel: (+91) (141) 431 3000

LUCKNOW
5th Floor, BBD Viraj Tower, TCG-1 A-V3, Vibhuti Khand, Gomti Nagar, Lucknow, Uttar Pradesh - 226010. Tel: (+91) (522) 403 4000

NEW DELHI
Unit No 201 & 202, Baani Corporate One, Plot No 5, 2nd Floor, District Centre, Jasola, New Delhi - 110025. Tel: (+91) (11) 4149 4000

GURUGRAM
6th Floor, Vatika Atrium, Golf Course Road, Sector 53, Gurugram -122002, Haryana, Tel: (+91) (124) 409 4000

SOUTH

BENGALURU
Anjuman Kay ARR Tower, No. 28, Ward No. 77, Mission Road, Bengaluru - 560027. Tel: (+91) (80) 4185 4000

CHENNAI
Blue Star Limited - Training Centre, Kurious Software Park, Plot No 24, 2nd Cross Street, Ambattur Industrial Estate, Chennai - 600 058, India. Tel: (+91) (44) 4996 4000

COIMBATORE
Krisan Workspaces, Mayflower Valencia, 4th Floor, Nava India Rd, Coimbatore - 641004. Tel: (+91) (422) 4377125

KOCHI
Prestige TMS Square, 9th Floor, No. 2, Service Road, Padivattom, Edappally, Kochi - 682024. Tel: (+91) (484) 449 9000

HYDERABAD
Ashoka Raghupati Chambers, No 1-10-60 to 64, 4th Floor,
S P Road, Begumpet, Hyderabad - 500 016. Tel: (+91) (40) 4400 4000

THIRUVANANTHAPURAM
TC IV/962, Chandrika Sree Chrita Nagar, Pipeline Road,
Kawdiar, Thiruvananthapuram - 695003. Tel: (+91) (471) 243 5025

VIJAYAWADA
No 40-1-62, Nagas Hafeez Plaza, Opposite to grand modern supermarket, Near BENZ Circle, MG. Road, Vijayawada - 520 010. Tel: (+91) (866) 248 4004

VISAKHAPATNAM
Qubexpro Business Centre, V Mall, Lifestyle Building, 4th Floor, Facor Layout, Waltair Uplands, Visakhapatnam - 530003. Tel: (+91) (891) 6686705

WEST

AHMEDABAD
301-302, Abhishree Avenue, Near Nehru Nagar Circle,
S M Road, Ambawadi,Ahmedabad - 380 015, India.
Tel: (+91) (79) 4022 4000

SURAT
WorkspaceCo (The He Ha Studio), 4th Floor, Kalp Business Centre, Opp. Lavanya Mall, Citylight, Surat: 395007

INDORE
Office No. 502, Maloo-01 26/C, Scheme No. 94/C, Ring Road, Indore- 452010. Tel: (+91) (731) 4001211/4001311

GOA
210, 2nd Floor, Gera's Imperium I, Patto, Panjim, Goa - 403001. Tel: (+91) (832) 2438171/2437287

MUMBAI
Blue Star House, 9-A Ghatkopar Link Road, Saki Naka, Mumbai - 400072. Tel: (+91) (22) 6668 4000

THANE
Blue Star Limited, Blue Star Innovation Centre, Next to Hotel Vihangs Inn, Kapurbavdi, Ghodbunder Road, Thane West – 400 607. Tel: (+91) (22) 3508 4000

NAGPUR
219 Bajaj Nagar, 1st Floor, South Ambazari Road, Nagpur - 440010. Tel: (+91) (712) 662 4000

PUNE
201/A, Nityanand Complex, 247/A Bund Garden Road, Pune - 411 001. Tel: (+91) (20) 4104 4000 / 2616 7230

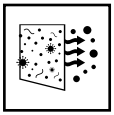
RAIPUR
MM Silver Plaza, Office No. 103, 1st Floor, Opp Udyog Bhavan, Ring Road No. 1, Raipur – 492 001.
Tel: (+91) (771) 428 0900

VADODARA
INCUSPAZE Office Spaces, 3rd Floor Alembic 1965, Alembic City, Gorwa-Alembic Road, Vadodara-390003, Tel: (+91) (265) 661 4000 /265 233 2021/22

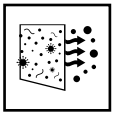
Product Features

HEALTH

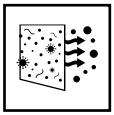
Dust Filter[1]



PM2.5 & Anti-Microbial Filter[2]



Anti-Virus with HEPA Filter[3]



HEPA & Anti-Microbial Filter[4]

TECHNOLOGY

Inverter Compressor Technology

Blue Star Smart AC App

Voice Command Control Technology (English/Hindi)

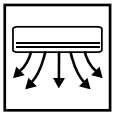
Compatible with Amazon Alexa/Google Home devices

CONVENIENCE

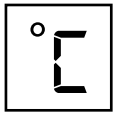
Eco Mode

Auto Restart

Programmable Timer



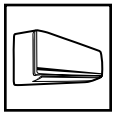
Swing Mode



Temperature Setting in °C

Comfort Sleep

Self Diagnosis



Elegant Looks

Cleanable Panel

Acoustic Insulation Compressor Jacket

Hydrophilic Blue Fins in IDU & ODU

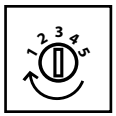
Hidden Display

Real Time Clock

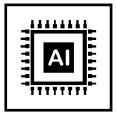
COMFORT COOLING

5-in-1 Convertible Cooling

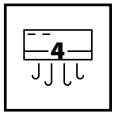
Turbo Cool



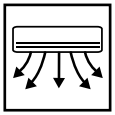
5 Fan Modes



AI Pro Mode



4-Way Swing



Oscillating Louvers

100% Copper (IDU,ODU & Installation Kit)

Dry Mode (De-Humidify)

[1]Available in T, Y & Z Series. [2]Available in G, O Q, & V Series. [3]Available in Anti-Virus Q Series only. [4]Available in N Series.

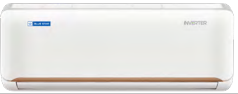
Know Your Air Conditioner

The Blue Star Smart Series Inverter Split Air Conditioner is available in different tonnage capacities.

All split air conditioners consist of two main components, the Indoor Unit (IDU) and the Outdoor Unit (ODU). While the former is installed inside the air conditioned room, the latter is kept outside. This is because heat is rejected outside through the ODU. The ODU houses the all-important part of your air conditioner – the compressor.

Blue Star ODUs are capable of withstanding a 500 hour salt spray test. The condenser coil is coated with blue fins to enhance coil efficiency and life, and to protect it from chemicals and corrosion due to salinity.

The IDU is mounted on one of the walls of the room to be air conditioned. The ODU can be mounted on a wall, sunshade or skirting, outside the room. The two units are connected through refrigerant pipes made of copper.

Series	Product	Nominal Tonnage	Model
V			IE312VNUS, IG312VNUS, IC318VNUS, IE318VNUS
			IC512VNURS, IE512VNURS, IC512VNURAV, IC518VNURS, IE518VNURS, IC518VNURAV, IE518VNURAV
O			IE312ONUS, IG312ONUS, IC318ONUS, IE318ONUS
			IC512ONURS, IE512ONURS, IC518ONURS, IE518ONURS
Y			IE312YNUS, IG312YNUS, IC318YNUS
Q			IB312QNUS, IC312QNUS, IB318QNUS, IC318QNUS
			IC512QNURS, ID512QNURS, IC518QNURS, ID518QNURS, IC512QNURAV, ID512QNURAV, IC518QNURAV, ID518QNURAV
T			IC512TNURS, ID512TNURS, IC518TNURS, ID518TNURS
N			IC512NNURS, ID512NNURS, IC518NNURS, ID518NNURS
G			IC312GNUS, IC318GNUS
			IC512GNURS, ID512GNURS, IC518GNURS, ID518GNURS
Z			IC512ZNURS, ID512ZNURS, IC518ZNURS, ID518ZNURS

All these models come with R32 eco-friendly refrigerant, which has zero ozone depletion potential (ODP).

Performance Test Method*

The Cordless Remote-I

Model Number	Rated Capacity	Mode	Select Set Temp (°C)	Fan Speed	Test Procedure	IDU Display
Applicable on all Inverter Models	Full load	Cool	17	Turbo	Press 'Display' button 6 times within 10sec	C1
	Half load	Cool	18	Turbo	Press 'Display' button 6 times within 10sec	C2

The Cordless Remote-II

Model Number	Rated Capacity	Mode	Select Set Temp (°C)	Fan Speed	Test Procedure	IDU Display
Applicable on all Inverter Models	Full load	Cool	17	High	Press 'Turbo' button 6 times within 10sec	C1
	Half load	Cool	18	High	Press 'Turbo' button 6 times within 10sec	C2

*Applicable for Inverter models. Meant for lab testing only. Do not perform this test at site.
For Fixed Speed models, use the Turbo feature for maximum cooling performance. The same is applicable for maximum cooling performance for the Performance Test lab.

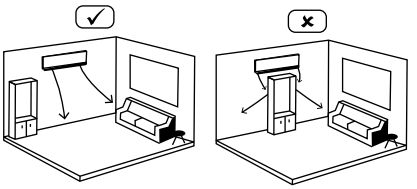
Type	Tube Size in inches (mm)	Models
Liquid Tube Size Outer Diameter (inches/(mm)	1/4" (6.35)	IE312VNUS, IG312VNUS, IC318VNUS, IE318VNUS, IC512VNURS, IE512VNURS, IC512VNURAV, IC518VNURS, IE518VNURS, IC518VNURAV, IE518VNURAV, IE312ONUS, IG312ONUS, IC318ONUS, IE318ONUS, IC512ONURS, IE512ONURS,, IC518ONURS, IE518ONURS, IE312YNUS, IG312YNUS, IC318YNUS, IB312QNUS, IC312QNUS, IB318QNUS, IC318QNUS, IC512QNURS, ID512QNURS, IC518QNURS, ID518QNURS, IC512QNURAV, ID512QNURAV, IC518QNURAV, ID518QNURAV, IC512TNURS, ID512TNURS, IC518TNURS, ID518TNURS, IC512NNURS, ID512NNURS, IC518NNURS, ID518NNURS, IC312GNUS, IC318GNUS, IC512GNURS, ID512GNURS, IC518GNURS, ID518GNURS, IC512ZNURS, ID512ZNURS, IC518ZNURS, ID518ZNURS
Suction Tube Size Outer Diameter (Inch/(mm)	3/8" (9.52)	IE312VNUS, IG312VNUS, IC512VNURS, IE512VNURS, IC512VNURAV, IE312ONUS, IG312ONUS, IC512ONURS, IE512ONURS, IE312YNUS, IG312YNUS, IB312QNUS, IC312QNUS, IC512QNURS, ID512QNURS, IC512QNURAV, ID512QNURAV, IC512TNURS, ID512TNURS, IC512NNURS, ID512NNURS, IC312GNUS, IC512GNURS, ID512GNURS, IC512ZNURS, ID512ZNURS
Suction Tube Size Outer Diameter (Inch/(mm)	1/2" (12.70)	IC318VNUS, IE318VNUS, IC518VNURS, IE518VNURS, IC518VNURAV, IE518VNURAV, IC318ONUS, IE318ONUS, IC518ONURS, IE518ONURS, IC318YNUS, IB318QNUS, IC318QNUS, IC518QNURS, ID518QNURS, IC518QNURAV, ID518QNURAV, IC518TNURS, ID518TNURS, IC518NNURS, ID518NNURS, IC318GNUS, IC518GNURS, ID518GNURS, IC518ZNURS, ID518ZNURS

MCB & CABLE RATING AS WELL AS POWER SUPPLY CONNECTION FOR SAC MODELS:

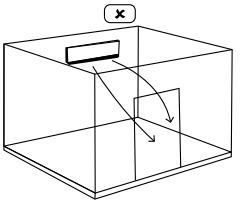
Tonnage	Recommended MCB rating	Mains Cable	IDU-ODU Interconnecting Cable	Power Supply
Upto 1.0Tr	16A	1.0 sqmm	1.0 sqmm	Indoor side
Upto 1.5Tr	16A	1.5 sqmm	1.5 sqmm	Indoor side
Upto 2Tr	25A	2.5 sqmm	2.5 sqmm	Indoor side

Installation of Indoor Unit and Outdoor Unit

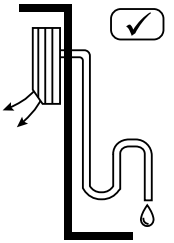
1 Place the IDU so as to avoid obstructions in the path of the cooled air to get best cool air circulation within the room.



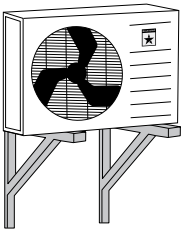
2 Do not place the unit directly opposite a door which is opened frequently.



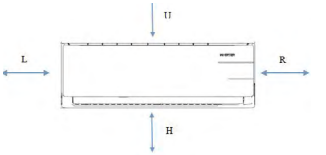
3 IDU form condensate water, which should be drained through a drain pipe. An 'U' bend should be provided, to prevent insects coming into the room.



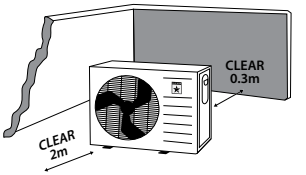
4 Ensure the ODU is on a sturdy frame or support with plenty of ventilation and easy accessibility for the technician.



5 Minimum distance of 200mm from IDU to the roof (U), and 100mm to side walls (L & R). 2300mm minimum distance from the bottom of the IDU to floor (H).



6 Ensure at least 2 meters of free space on the air outlet side and 0.3 meters on the air inlet side of ODU.



NOTE: 1) Install the IDU on a strong wall.
2) Install the IDU in a spot that allows for good drainage and easy accessibility to the pipe connected to the outdoor unit.

Earthing of the incoming power supply is must for all Split Air Conditioners.

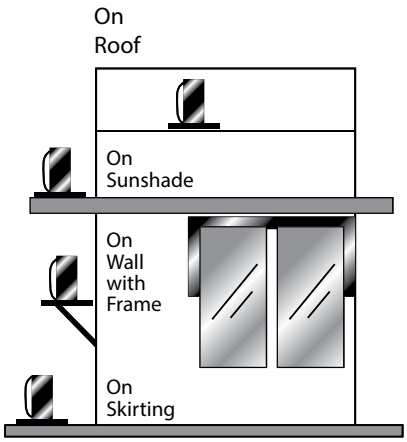
In areas where voltage fluctuations are experienced, it is recommended to use a suitable voltage stabiliser at source power.

Installation

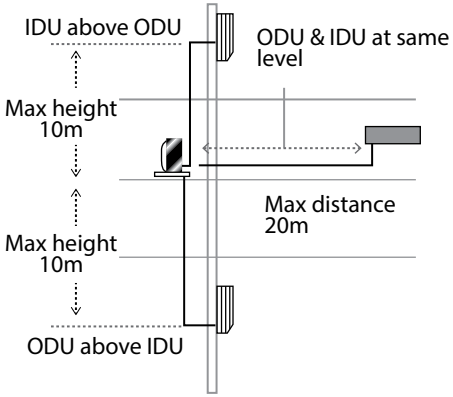
PLACEMENT OF THE OUTDOOR UNIT

The outdoor unit houses the compressor, condenser, condenser fan and electrical components. The heat removed from the room is expelled to the atmosphere through the outdoor unit. Once again, the Blue Star/Dealer's Technician will ensure optimal installation of the ODU for you. However, the following information will be of interest to you:

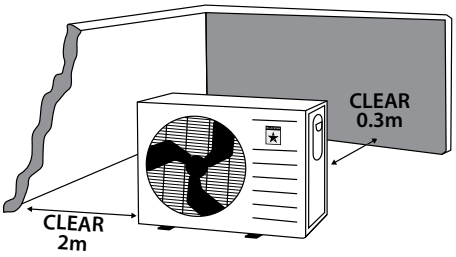
1 The Outdoor Unit can be mounted on the terrace, on a wall, sunshade or skirting.



2 Ideally, the ODU should not be too far away from the IDU; the recommended distances are marked in the adjacent figure.

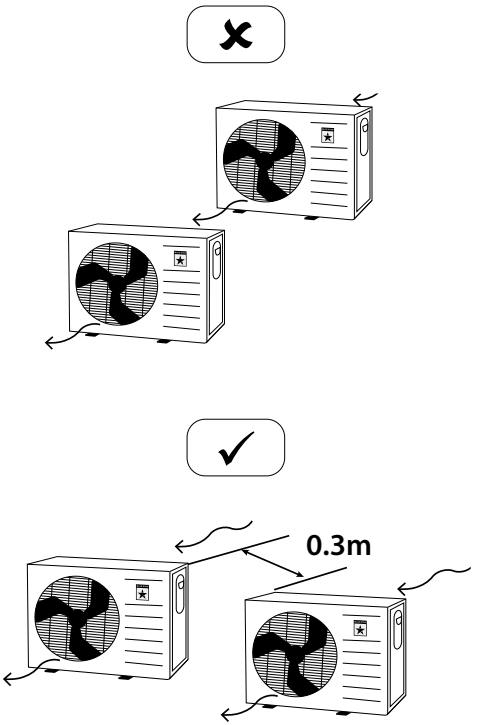


3 Ensure that air can pass freely through the unit. Please allow at least 2 metres free space on the air outlet side, and 0.3 metres on the air inlet side.



Installation

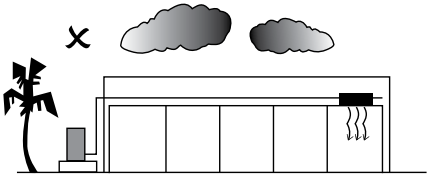
4 If more than one ODU is to be installed, they must be properly separated, so that the warm air from the outlet of one does not enter the inlet of the other.



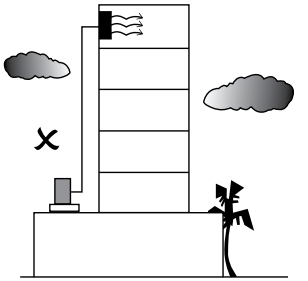
5 Avoid long and complicated routing between the IDU and ODU, as shown in the three figures below:

a. Too long
b. Too high
c. Too many bends

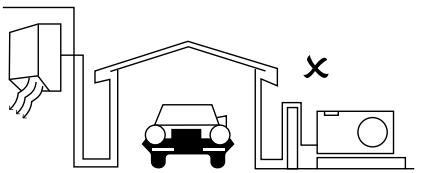
a.



b.

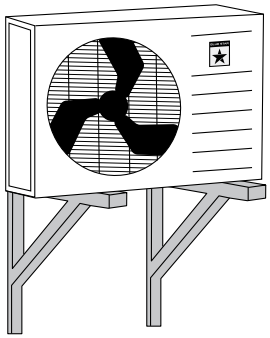


c.



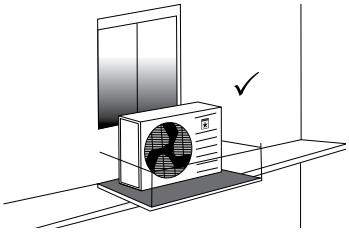
Installation

6 The ODU must be placed on a strong frame or support. If mounted on a wall, please ensure that the wall is thick enough and that the frame is supported adequately.



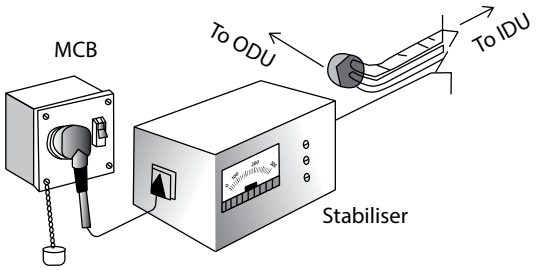
7 Finally, it is most important that the ODU is easily accessible to the service technician. It is advisable to discuss the same with the sales engineer before deciding upon the location of the unit.

If the ODU is to be located on a high ledge, it will be a good idea to provide a 'catwalk' (a platform) around the unit and an access door/ window close to the outdoor unit location.



ELECTRICAL OUTLET

After the locations of the outdoor unit and indoor unit are finalised, you must provide a suitable electrical outlet near the indoor unit.

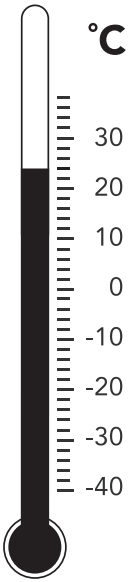


EARTHING

Earthing is a **MUST** for all Split AC input power supply.

NOTE:

1. Until installation, the AC shall be stored in a well-ventilated area and in a room where there is no continuous operation of open flames and igniting sources.
2. Pipe-work shall be protected from physical damage and shall not be installed in an non-ventilated space.
3. Be aware that refrigerant may not have an odour.
4. Operating the appliance while it is disconnected from the refrigerant pipe could result in explosion and damage. Use the AC only after connecting it to the pipe once it has been relocated and the refrigeration circuit is prepared.
5. If you install the outdoor unit on a wall, roof or rooftop , make sure it is mounted on a suitable frame.
6. If the outdoor unit vibrates excessively, secure it using anti-vibration rubber between the unit's frame and the mounting frame.



WHEN AC TEMP GOES UP TO 24°C

POWER BILLS GO DOWN UP TO 24%

It is estimated that by increasing AC temperature by even **1 degree Celsius,** we can save about **6% of electricity.**

HERE'S HOW:

At 24 degrees
Compressor works for less time.
Results in less power consumption.

At 18 degrees
Compressor works longer. Results in more power usage.

SAVE MORE
WITH AC @24°c

SAVE UP TO ₹ 6,240 ANNUALLY

MAINTAIN GOOD HEALTH

CONSERVE ENVIRONMENT

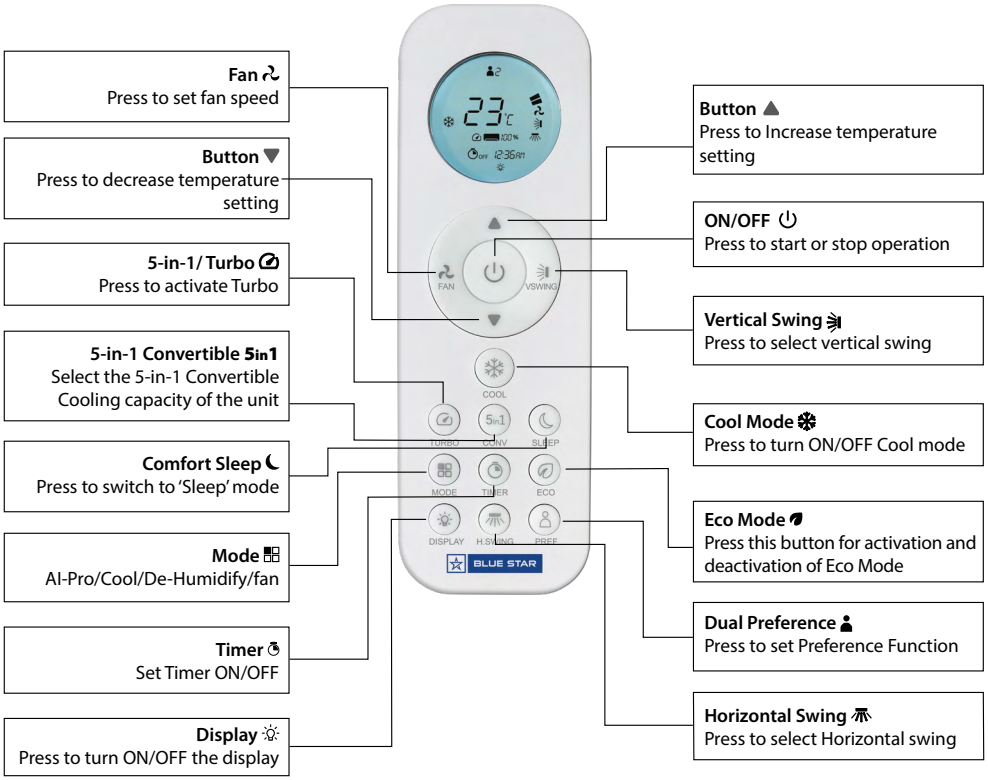
SAVE 23 BILLION UNITS OF ELECTRICITY FOR THE COUNTRY

Advisory issued in Public interest by Bureau of Energy Efficiency (BEE), Ministry of Power.
Bureau of Energy Efficiency, Ministry of Power, Govt. of India 4th Floor, Sewa Bhawan,
R. K. Puram, New Delhi - 110066 (INDIA)

Ministry of Power
Government of India

The Cordless Remote-I Control: An Overview

KNOW YOUR REMOTE CONTROL- APPLICABLE TO ALL 5 STAR MODELS ONLY

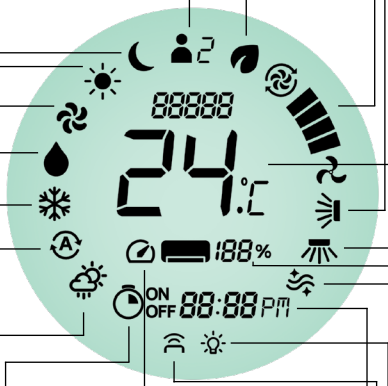


Your air conditioner can be conveniently operated using the intelligent Cordless Remote Control.
Direct the remote control towards the AC, and operate within 5m and within a 30° angle.

SAVE MORE **WITH AC @ 24°C**

Note: As per Bureau of Energy Efficiency guidelines w.e.f 1st January 2020, your AC is programmed to start (when switched on using the remote) with a default 'Set Temperature' of 24°C., unless your earlier temperature setting was already above 24, in which case, the AC comes on with the same temperature as was set when the AC was switched off earlier. This helps you save power.

Display Icons



Sleep
Press the button once to activate the Sleep Mode.
SELF CLEAN: Long press Sleep key for 5 Sec.

Hot Mode*
Press the button once to activate the Heat Mode.*

Fan Mode
Press the button two times to activate the Fan Mode.

Dehumidify Mode
Press the button once to activate the De-Humidify (Dry) Mode.

Cool Mode
Press the Cool button to activate the Cool Mode.

AI Pro Mode
Press the button three times to activate the AI Pro Mode.

Climate Control
Press the mode key & Eco key together.

Timer On/Off
Press the button to activate Timer ON and Timer Off Function.

Dual Preference
Will be displayed when Preference function is selected. Select preference for 1st or 2nd User. Press preference key again to clear the display.

Energy Save Mode
Press the ENERGY SAVE button to switch ON the Eco.
DEFROST CLEAN: Long press Eco key for 5 Sec.

Turbo Mode
Press the Turbo button to activate the Turbo mode. Upon single press of this button, below will be displayed on screen.

Clock
Long press Timer button for 5 secs to set the clock.

IR Icon
These are the signals which go from remote to IDU.

Fan Speed
Press the Fan button to change the Fan Speed from Low to Medium to High to Turbo to Auto.

low medium high turbo auto

Vertical Swing
Press the VERTICAL SWING button to set the Up-Down SWING to different degrees.

Horizontal Swing
Press the HORIZONTAL SWING button to set the Left-Right SWING.

Temperature
Use the ▲ ▼ button to change the set temp. Set temp can be changed in interval of 1.0 ˚C.

Purification*
Long press Eco key for 5 secs

5-in-1 Convertible Cooling
Press the **5in1** button to activate the 5-in-1 Convertible Modes.
Each Press will activate the next step as per below.

Display
Will be displayed when Display key is pressed. Press again to clear the display.
MUTE: Long press display key for 5 Sec.

*Not applicable for this model.

Operating Your Air Conditioner

Switch on the MCB. A white/orange LED on the Indoor unit glows when you power on the unit.

TIME DELAY

The compressor can be damaged if the electrical supply stops and resumes immediately. To protect the compressor, a"Time Delay" is incorporated into the circuit. The Time Delay ensures that the compressor switches on only after a delay of about 3 minutes after (a) power is interrupted momentarily, or (b) the COOL mode is selected.

ON/OFF

Press the ON/OFF button to switch on the unit. Press it again to switch it off.

MODES

Your AC can operate in 4 different modes: AI, Cool, De-Humidify (DRY) and Fan Setting.

Press the MODE button to select the mode you wish to operate the unit in. Each press of the button cycles through the available modes in the following sequence:
AI > COOL > DE-HUMIDIFY (DRY) > FAN
In Cool, Dry and AI Pro Mode, temperature can be set between 16°C and 30°C.

AI PRO MODE

Now experience an intelligent way to cool your room with Blue Star's latest technology, the AI Pro Mode. The new AI Pro Mode is based on innovation and extraordinary efficiency of the AC's operation. The AC in the first step senses your outdoor environment's temperature and detects the conditions inside the room. In the second step, the AC intuitively optimises the cooling and fan speed to the most suitable settings for maximum comfort inside the room. The AC cools the room down to the temperature set by the user. This is followed by an auto adjustment of the fan speed to maintain the optimal room temperature.
The AI Pro Mode ensures utmost comfort by cooling the room instantly along with maximum energy savings at the same time. To enable the AI Pro Mode, press the Mode button on the AC remote.

Note: The fan speed button will be disable in AI Pro Mode to set the desired temperature, press the▲▼button on the remote. Press on the Swing button to adjust the air flow direction as required.

COOL MODE

In the Cool Mode, your AC cools the room down to the temperature that you set and also allows you to set the fan speed to your choice. For example, you could set the fan speed to High, even though the room is already cool, if you wish to experience more air throw. This feature can also be accessed through direct Cool button present in the remote.

DE HUMIDIFY MODE

In the De-Humidify Mode, your AC not only cools the room to your set temperature but also removes excessive humidity from the room, making the room more comfortable in high-humidity geographies

FAN MODE

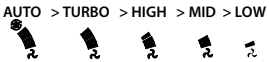
In the Fan Mode, your AC operates like just another fan. The compressor does not switch on at all, and the AC does not cool your room. You can adjust the fan speed to suit your comfort requirements. Refer 'Fan Speed' for more details on how to access Fan Speed Settings.

TEMPERATURE ▲▼

Your air conditioner can be set to cool your room down to a temperature that you set, within the range of 16-30°C. Press the ▲or ▼buttons to increase or decrease the Set Temperature.
We recommend that you set the temperature at 24°C for optimal cooling and power saving.

FAN SPEED

In the Auto Mode, your AC sets the fan speed automatically to Low, Medium, High or Turbo as required by the cooling process. In the other modes, you can set the speed of the fan in your AC to be Low, Medium, High or Turbo as per your choice.
Setting the Fan Speed:
Press the FAN button to select the speed at which you wish to operate the fan. Each press of the button cycles through the available speeds in the following sequence:



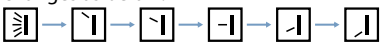
AIRFLOW DIRECTION

Use the Swing button to adjust the desired air flow direction.

Operating Your Air Conditioner

VERTICAL SWING

Press this button, to set up swing angle, which circularly changes as below:



To distribute the cooled air up and down, press the VERTICAL SWING button. The horizontal louvre begins to oscillate up and down, ensuring even vertical distribution.
Press the VERTICAL SWING button again to stop the oscillation at any angle you prefer, or to stop it altogether.

HORIZONTAL SWING

Press this button, to set up swing angle, which circularly changes as below:

To distribute the cooled air leftwards or rightwards, press the HORIZONTAL SWING button. The vertical louver begins to oscillate left and right, ensuring even horizontal distribution. Press the HORIZONTAL SWING button again to stop the oscillation at any angle you prefer, or to stop it altogether.

5-IN-1 CONVERTIBLE COOLING

The 5-in-1 Convertible Cooling function is a powerful feature that helps you select the cooling capacity of your AC on the fly, to suit the cooling requirement at any point in time. It comes in combination of 2 buttons in remote With 5-in-1 button you can lower your cooling capacity in 4 steps and with TURBO button you can increase your AC cooling capacity. For example, if you have purchased a 1.5TR AC and generally weather conditions in your place is hot but a particular day is cloudy and the ambient temperature is much lower than usual, you need not continue to run your AC like a 1.5TR AC. Instead, you can use this feature to reduce its capacity for the day, to operate like, say a 1TR AC. This saves a great deal of power, but even better, the feature is so easy to use that you can constantly change the capacity to operate the AC optimally at all times, thus giving you remarkable saving in energy bills.

Setting the Capacity (5-in-1):
Each press of the 5-IN-1 button reduces the capacity of your AC by 20%. Press once to start the process. At first press the AC will operate at 100% capacity. Press a second time to operate the AC at 80% of rated capacity, a third time for 60%, and a fourth time for 40% of rated capacity. The fifth press of the button switches the AC back to normal operation (free run).

CONVERTIBLE COOLING CAPACITY			
5-IN-1/ CONV KEY	**DISPLAY IN IDU**	**DISPLAY IN REMOTE**	**COOLING CAPACITY**
1st time Press	AC	100	100%
2nd time Press	80	80	80%
3rd time Press	60	60	60%
4th time Press	40	40	40%
5th time Press	This Convertible mode will exit and go to previous setting.		

The Convertible Cooling feature is operational only in the Cool Mode. Changing Mode to any other than Cool exits the Convertible Cooling function. However, the use of the On/ Off button on the remote or switching power off to the AC or operating the Timer to switch the unit off or on will not switch the AC out of the Convertible Cooling function.
The Turbo Cool function is useful when you need quick cooling. In such an event, make sure you are in the Cool Mode, and then press the 5-in-1/TURBO button. Your AC sets the temperature automatically at 16°C, fan speed at Turbo, and begins cooling your room at the fastest pace possible. During this phase, your IDU display shows 'HC' & your remote display will show '110%' to indicate Turbo Cooling in progress. You may switch out of Turbo Mode at any time by pressing the 5-in-1/TURBO button again, or switching off the unit. If you do not intervene, the AC itself will switch out of Turbo Mode to your regular settings after 20 minutes of running in Turbo Mode, since quick cooling would have been achieved and the AC can now revert to normal cooling which consumes less power.

NOTE: In the TURBO mode, since the AC is running at a higher capacity, there is a possibility of higher noise and vibration too, apart from higher power consumption.

COMFORT SLEEP

At night, outside temperatures drop as the night progresses and the human body too requires less cooling to feel comfortable when in deep sleep. Your AC is designed with an intelligent 'Comfort Sleep' feature which automatically adjusts cooling to ensure comfort of the sleeping occupants despite the changing parameters.

To operate the Comfort Sleep function, proceed as follows:

When in the Cool Mode, press the SLEEP button to switch the AC to the Sleep Mode.
Your AC automatically increases the set temperature by 1°C every hour thereafter for two hours, thus gradually increasing the room temperature as you fall asleep. This offers you greater comfort while sleeping even while saving power for you!
Press the SLEEP button again to switch out of the Sleep Mode. The Sleep Mode is deactivated when the unit is switched off or power fails. You can use the Timer too when in the Sleep Mode.
Note: In Inverter models, the Sleep Mode is off by default on power on, while in fixed speed models, the Sleep Mode is in the same state as it was when the unit was previously switched off.

Operating Your Air Conditioner

TIMER

Your AC comes with both an On Timer and an Off Timer, which can be set to switch on or off the AC at a specified time. Before setting the timer, first check whether the CLOCK is set to right time.

To set the On Timer, press the TIMER button once.
The display indicates the 12 Hours format and blinks, awaiting your entry. Press the ▲or ▼buttons as required to set the time at which you wish the AC to Switch ON automatically.
Time can be set to the closest 1 minute. After 5 blinks of the set time, the time freezes and is set as the time when the AC Switch ON automatically.
AM/PM setting can be changed by long pressing or buttons continuously based on the time.
To set the Off Timer, press the TIMER button twice. Follow the same procedure as above to set the time at which you wish the AC to go off automatically. After 5 blinks of the set time, the time freezes and is set as the time when the AC goes off automatically.
To cancel Timer ON, press the TIMER button one more time. If you wish to cancel TIMER OFF as well, press the TIMER button one more time. This action will exit you out of Timer mode and Clock time will be displayed.

Combine Timer: This feature is useful to set both TIMER OFF and TIMER ON at one time.

CLOCK 88:88AM

Your AC comes with a built-in real-time clock which is very useful to set the Timer feature to switch on or off the unit at pre-set times. The Clock must first be set to the correct time. To do so, long press the TIMER button for 5 seconds. Now, use the ▲ & ▼ buttons to set the time on the remote controller display. Once the time is accurately displayed, after 3 blinks the time freezes within the system.
Repeat the above process every time you remove or replace the batteries in the remote.

ECO MODE

The Eco Mode can only be activated when the AC is in Cool Mode, and it can be turned on using the ENERGY SAVE button on the remote control. When activated, the AC will automatically set the temperature to 24°C and the fan speed to Low. The letter "E" will appear on the AC display to indicate that Eco Mode is on, helping to save energy while maintaining comfort.
To turn off Eco Mode, simply press the ENERGY SAVE button again. Eco Mode will also automatically turn off if the AC is switched off or if there's a power outage.

DISPLAY

Press the Display button to turn ON/OFF the Indoor unit display's light. Press again to turn OFF/ON the light.

ROOM TEMP DISPLAY

To view temperature of inside the room, press Mode key and Display key together. The room temperature will display on the IDU display for 3-sec.

DUAL USER SETTING PREFERENCE

In 'Dual User Preference' setting, 2 different preferences can be selected and saved two users. After long press of the key, Preference icon will appear in remote. Then select desired a) Mode b) Set Temperature c) Fan Speed d) Swing. Press Preference key again once for confirmation Repeat same process for second user.

CLIMATE

Climate mode is activated by pressing the Mode key & Eco key together.
In Climate mode there are 3 different predefined mode of Monsoon, Autumn & Summer seasons setting, user can select any based on preference.
The predefined settings are:
1st Press, Monsoon: Mode- Dry, Fan Speed- Low, Temp- 24°C
2nd Press, Autumn: Mode- Cool, Fan Speed- Medium, Temp- 26.5 or 26°C
3rd Press, Summer: Mode- Cool, Fan Speed- Turbo, Temp-24°C
4th press, Exit with previous mode setting.

PURIFICATION MODE

Not applicable for this model.

MUTE

Press and hold the DISPLAY button for about 5 seconds to turn on or off buzzer sound.

Operating Your Air Conditioner

SELF CLEAN

The Self Clean feature is designed to dry the coils in the indoor unit by running the fan blower at maximum speed. This process helps prevent moisture accumulation, significantly reducing the risk of mold and bacterial growth. As a result, your AC unit stays cleaner, more hygienic, and operates more efficiently.

How to Activate Self Clean Mode:

1. Long press the Sleep key for 5 seconds.
2. The AC display will briefly show 'SC' and 'En' for 2 seconds, and 'SC' will appear continuously on Remote display indicating that Self Clean mode has been successfully activated.
3. To begin the Self Clean process, press the ON/OFF button to turn off the unit.
4. The cleaning cycle will run for about 1 minutes after which the AC will automatically turn Off.
5. While the cleaning process is underway, the AC display will shows 'SC' & 'On' alternatively and the Remote display will briefly show 'SC On,' indicating that the cleaning cycle is active.

This simple yet effective feature ensures your air conditioning system remains in optimal condition, contributing to a better performance.

Note: During the Self-Clean process, if any other button is pressed, including the ON/OFF button on the remote or via the app, the air conditioner will not accept any commands.

DEFROST CLEAN

Deforst Clean technology cleans the coils through three step process:

1. Coil Frosting: Ice forms on the coil.
2. Ice Melting: The ice melting.
3. Coil Drying: The indoor unit's blower runs to dry the coil.

This process helps maintain optimal performance by ensuring the coils are clean and dry thus enhancing AC performance.

How to Activate Defrost Clean Mode:

1. Long press the Eco Key for 5 seconds.
2. The display will briefly show "dC" and "En" for 2 seconds, and 'dC' will appear continuously on Remote display indicating that Defrost Clean mode has been successfully activated.
3. To begin the Defrost Clean process, press the ON/OFF button to turn off the unit.
4. The cleaning cycle will run for about 30-35 minutes after which the AC will automatically turn Off.
5. While the cleaning process is underway, the AC display will shows 'dC' & 'On' alternatively and the Remote display will briefly show 'dC On,' indicating that the cleaning cycle is active.

This simple yet effective feature ensures your air conditioning system remains in optimal condition, contributing to a better performance.

Note:

- DEFROST CLEAN mode will be more effective when below conditions are met:
  Outdoor Temperature 21ºC ~ 43ºC
  Indoor Temperature 21ºC ~ 32ºC
  Indoor Humidity 30% ~ 70%
- During DEFROST CLEAN operation, there could be sound generated during frosting & defrosting of heat exchanger.
- During the Defrost Clean process, if any other button is pressed, including the ON/OFF button on the remote or via the app, the air conditioner will not accept any commands.
- After the Defrost Clean function finishes, the unit will not accept another Defrost Clean command from either the remote or the app for the next hour while the compressor is running.
- If there is a significant dust on the Indoor coil surface, manual servicing is recommended.
- For a better AC performance, it is recommend to use DEFROST CLEAN every 2 weeks.
- DEFROST CLEAN mode is available in select models only.

Caution

- During 'DEFROST CLEAN' operation, please do not open the door and windows. Water will condense on unit surface may drip down.
- During 'DEFROST CLEAN' operation, please do not open and remove the AC Front Panel. It may cause injury or malfunction.

FILTER CLEAN

After 300 hours of AC operation, the Filter Clean Alert will be triggered, and the AC display will show 'FC' as a reminder to clean the filters.

Clean the filters to ensure optimal performance.

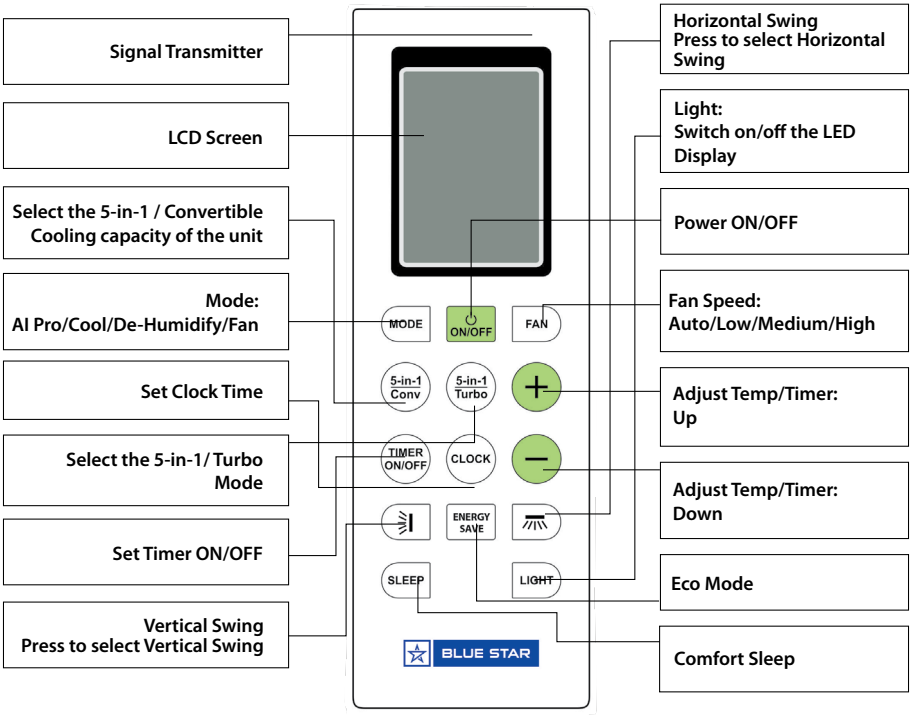
To reset the Filter Clean Alert:

Turn off the AC using the remote control and press the 'Vertical Swing' button to reset the alert.

Note: Refer the maintenance page for filter cleaning process.

The Cordless Remote-II Control: An Overview

KNOW YOUR REMOTE CONTROL- APPLICABLE TO ALL 3 STAR MODELS ONLY



SAVE MORE **WITH AC @ 24°C**

Note: As per Bureau of Energy Efficiency guidelines w.e.f 1st January 2020, your AC is programmed to start (when switched on using the remote) with a default 'Set Temperature' of 24°C., unless your earlier temperature setting was already above 24, in which case, the AC comes on with the same temperature as was set when the AC was switched off earlier. This helps you save power.

Remote Control Operation

ON/OFF

Press the ON/OFF button to switch on the unit.
Press it again to switch it off.

MODE

Your AC can operate in 4 different modes: AI Pro, Cool, De-Humidify (DRY) and Fan Setting.
Press the MODE button to select the mode you wish to operate the unit in. Each press of the button cycles through the available modes in the following sequence:
AI Pro > COOL > DE-HUMIDIFY (DRY) > FAN
In Cool, Dry and AI Pro Mode, temperature can be set between 16°C and 30°C.

AI PRO MODE

Now experience an intelligent way to cool your room with Blue Star's latest technology, the AI Pro Mode. The new AI Pro Mode is based on innovation and extraordinary efficiency of the AC's operation. The AC in the first step senses your outdoor environment's temperature and detects the conditions inside the room. In the second step, the AC intuitively optimises the cooling and fan speed to the most suitable settings for maximum comfort inside the room. The AC cools the room down to the temperature set by the user. This is followed by an auto adjustment of the fan speed to maintain the optimal room temperature. The AI Pro Mode ensures utmost comfort by cooling the room instantly along with maximum energy savings at the same time. To enable the AI Pro Mode, press the Mode button on the AC remote.

COOL MODE

In the Cool Mode, your AC cools the room down to the temperature that you set and also allows you to set the fan speed to your choice. For example, you could set the fan speed to High, even though the room is already cool, if you wish to experience more air throw. This feature can also be accessed through direct Cool button present in the remote.

DE HUMIDIFY MODE

In the De-Humidify Mode, your AC not only cools the room to your set temperature but also removes excessive humidity from the room, making the room more comfortable in high-humidity geographies

FAN MODE

In the Fan Mode, your AC operates like just another fan. The compressor does not switch on at all, and the AC does not cool your room. You can adjust the fan speed to suit your comfort requirements. Refer 'Fan Speed' for more details on how to access Fan Speed Settings.

TEMPERATURE

Your air conditioner can be set to cool your room down to a temperature that you set, within the range of 16-30°C.
Press the + or - buttons to increase or decrease the Set Temperature. We recommend that you set the temperature at 24°C for optimal cooling and power saving.

FAN SPEED

In the Auto Mode, your AC sets the fan speed automatically to Low, Medium or High as required by the cooling process.

In the other modes, you can set the speed of the fan in your AC to be Low, Medium or High as per your choice.
Setting the Fan Speed:
Press the FAN button to select the speed at which you wish to operate the fan. Each press of the button cycles through the available speeds in the following sequence:
AUTO > LOW > MEDIUM > HIGH

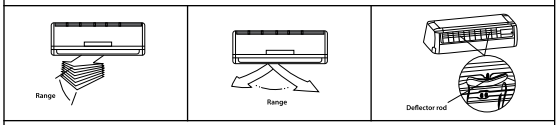
CLOCK

Your AC comes with a built-in real-time clock which is very useful to set the Timer feature to switch on or off the unit at pre-set times.
The Clock must first be set to the correct time. To do so, press the CLOCK button.
Now, use the + and - buttons to set the time on the remote controller display.
Once the time is accurately displayed, press the CLOCK button again to set the time within the system.
Repeat the above process every time you remove or replace the batteries in the remote.

Remote Control Operation

AIRFLOW DIRECTION

AC allows you to distribute the cooled air better across the room by using its motorised horizontal louvre and vertical louvres* / its manual vertical louvres#
To distribute the cooled air up and down, press the VERTICAL SWING button. The horizontal louvre begins to oscillate up and down, ensuring even vertical distribution. Press the VERTICAL SWING button again to stop the oscillation at any angle you prefer, or to stop it altogether.
*To distribute the cooled air leftwards or rightwards, press the HORIZONTAL SWING button. The vertical louver begins to oscillate left and right, ensuring even horizontal distribution. Press the HORIZONTAL SWING button again to stop the oscillation at any angle you prefer, or to stop it altogether.
#To distribute the cooled air leftwards or rightwards, manually move the vertical louvres left or right. Use the rod provided in the centre of the vertical louvres for this purpose. Be careful not to extend your fingers too deep into the indoor unit.



* Applicable in 4 D swing models only. # Applicable in 2 D swing models only

5-IN-1 CONVERTIBLE COOLING

The 5-in-1 Convertible Cooling function is a powerful feature that helps you select the cooling capacity of your AC on the fly, to suit the cooling requirement at any point in time.
It comes in combination of 2 buttons in remote. With 5-in-1/Conv button you can lower your cooling capacity in 4 steps and with 5-in-1/TURBO button you can increase your AC cooling capacity. For example, if you have purchased a 1.5TR AC because of the generally hot weather in your place, but a particular day is cloudy and the ambient temperature is much lower than usual, you need not continue to run your AC like a 1.5TR AC. Instead, you can use this feature to reduce its capacity for the day, to operate like, say a 1TR AC. This saves a great deal of power, but even better, the feature is so easy to use that you can constantly change the capacity to operate the AC optimally at all times, thus giving you remarkable saving in energy bills.
Setting the Capacity (5-in-1/Conv): Each press of the 5-IN-1/CONV button reduces the capacity of your AC by 20%. Press once to start the process. At first press the AC will operate at 100% capacity. Press a second time to operate the AC at 80% of rated capacity, a third time for 60%, and a fourth time for 40% of rated capacity. The fifth press of the button switches the AC back to normal operation (free run).

CONVERTIBLE COOLING CAPACITY

5-IN-1/ CONV KEY	DISPLAY IN IDU	DISPLAY IN REMOTE	COOLING CAPACITY
1st time Press	AC	100	100%
2nd time Press	80	80	80%
3rd time Press	60	60	60%
4th time Press	40	40	40%
5th time Press	This Convertible mode will exit and go to previous setting.		

The Convertible Cooling feature is operational only in the Cool Mode. Changing Mode to any other than Cool exits the Convertible Cooling function. However, the use of the On/Off button on the remote or switching power off to the AC or operating the Timer to switch the unit off or on will not switch the AC out of the Convertible Cooling function.

The Turbo Cool function is useful when you need quick cooling. In such an event, make sure you are in the Cool Mode, and then press the 5-in-1/TURBO button.
Your AC sets the temperature automatically at 16°C, fan speed at Turbo, and begins cooling your room at the fastest pace possible. During this phase, your IDU display shows 'HC' to indicate Turbo Cooling in progress.
You may switch out of Turbo Mode at any time by pressing the 5-in-1/TURBO button again, or switching off the unit. If you do not intervene, the AC itself will switch out of Turbo Mode to your regular settings after 20 minutes of running in Turbo Mode, since quick cooling would have been

NOTE: In the TURBO mode, since the AC is running at a higher capacity, there is a possibility of higher noise and vibration too, apart from higher power consumption.

ECO MODE

The Eco Mode can be activated only when in the Cool Mode and only from the remote Just press the ENERGY SAVE button. Your AC automatically sets the temperature to 24°C and fan speed to Low, to give you both comfort and power saving. While running in the Eco Mode, the AC displays an 'E' to indicate Eco Mode operation.
Press the ENERGY SAVE button again to switch off the Eco Mode. Your AC automatically switches out of the Eco Mode every time the unit is switched off or there is a power failure.

Remote Control Operation

COMFORT SLEEP

At night, outside temperatures drop as the night progresses and the human body too requires less cooling to feel comfortable when in deep sleep. Your AC is designed with an intelligent 'Comfort Sleep' feature which automatically adjusts cooling to ensure comfort of the sleeping occupants despite the changing parameters.
To operate the Comfort Sleep function, proceed as follows: When in the Cool Mode, press the SLEEP button to switch the AC to the Sleep Mode.
Your AC automatically increases the set temperature by 1°C every hour thereafter for two hours, thus gradually increasing the room temperature as you fall asleep. This offers you greater comfort while sleeping even while saving power for you!
Press the SLEEP button again to switch out of the Sleep Mode. The Sleep Mode is deactivated when the unit is switched off or power fails. You can use the Timer too when in the Sleep Mode.
Note: In Inverter models, the Sleep Mode is off by default on power on, while in fixed speed models, the Sleep Mode is in the same state as it was when the unit was previously switched off.

TIMER

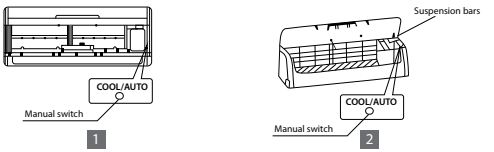
Your AC comes with both an On Timer and an Off Timer, which can be set to switch on or off the AC at a specified time.
To set the On Timer, press the TIMER ON button. The display indicates the time format and blinks, awaiting your entry. Press the + and - buttons as required to set the time at which you wish the AC to come on automatically. Time can be set to the closest minute. After 5 blinks of the set time, the time freezes and is set as the time when the AC comes on automatically.
To set the Off Timer, press the TIMER OFF button. Follow the same procedure as above to set the time at which you wish the AC to go off automatically. After 5 blinks of the set time, the time freezes and is set as the time when the AC goes off automatically.
UP and DOWN buttons can be used with Temp and Timer buttons to adjust the temperature setting of the unit by an interval of 1°C or timer by an interval of 1 minute.

Using the Manual Controls

While these ACs are designed to primarily be operated using the remote control, they are equipped with a switch to turn on an emergency operation mode, in case the remote is lost or damaged and until it is replaced or repaired. The switch can be accessed by opening the front of the indoor unit.

1. Hold the sides of the panel and lift the front panel up to an angle where it locks with a clicking sound. For some models, please use suspension bars to prop up the panel. You will see the switch as illustrated in the diagram below.
2. Press the switch to set the AC as follows: Inverter Models: Cool Mode, Medium Fan Speed, Set temp 24°C, and Full Swing ON. Fixed Speed Models: Auto Mode, Auto Fan Speed, Set Temp 24°C, and Full Swing ON.
3. After pressing the switch, close the panel firmly in its original position.

Note: If the remote lock feature is enabled through the Smart App and the internet connection is lost, you won't be able to disable the remote lock remotely. To reset this setting, you can press the emergency key on the indoor unit (as shown in below illustration).



COOL: Inverter Models | **AUTO:** Fixed Speed Models

REVERTING TO REMOTE OPERATION

To restore remote control operation, just start using the controls from the remote again.

Remote Control Operation

INSERTING THE BATTERIES

When you unpack your AC, you will find along with your cordless remote control, 2 AAA size batteries.

1 Slide the lower portion on the back of the remote downwards.

2 You will find the battery compartment.

3 Insert the batteries with polarities as shown.

4 Close the battery compartment.

Notes:

- *If at any time your remote does not operate properly, check if you are within operating range (see page 17). If you are, replace batteries with 2 fresh AAA size batteries, and try again. Alkaline batteries are recommended for longer life.*
- *When replacing batteries, do not use old batteries or mix different types.*
- *If you do not use the remote control for a few weeks, remove the batteries. Otherwise, battery leakage may damage the remote control.*
- *Average battery life during normal use is approximately 6 months.*

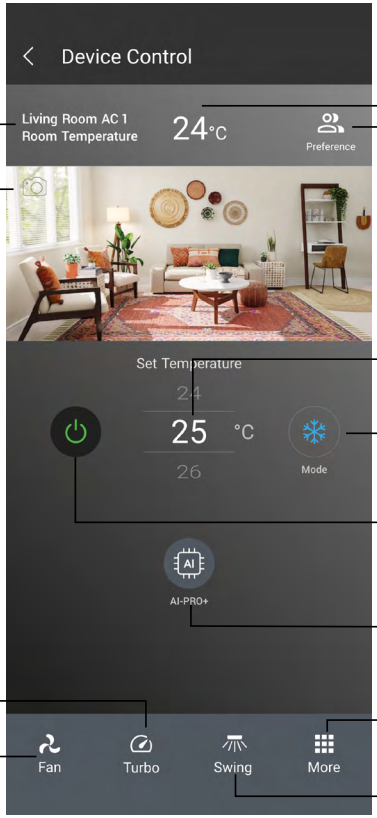
Blue Star Smart App Features

1. **CONTROL AC THROUGH SMART APP**
   You can control your AC's functions through the Blue Star Smart AC App.
2. **VOICE COMMAND CONTROL TECHNOLOGY**
   You can use voice commands to control your AC using voice-enabled devices, Amazon Alexa* or Google Home* in both English and Hindi.
3. **AI Pro +**
   This is based on innovative and intuitive algorithms that help the AC intelligently sense, monitor and effectively maximise cooling.
4. **CUSTOMISED SLEEP**
   You can adjust the temperature, fan speed and other settings for every hour, over a 12-hour sleep period as per your preference and comfort.
5. **SMART SCHEDULER**
   You can use the Scheduler feature to auto schedule your AC, to operate (ON/OFF) on weekly basis at specified time(s).
6. **ENERGY MANAGEMENT**
   Budget helps to manage your AC usage, by setting hours/Kwh of AC running for each day.
7. **TRENDS**
   This helps to view the AC usage data
8. **REMOTE LOCK FUNCTION**
   You can lock certain important functions of your remote handset like Temperature, Fan Speed and Mode using your Blue Star Smart App.
9. **DEFROST & SELF CLEAN TECHNOLOGY#**
   This technology cleans the coils through three step process which enhances the AC performance.
10. **DUAL USER SET PREFERENCES**
    Up to 2 users can personalise their AC settings preferences using the Smart App.
11. **MULTIPLE AC GROUPING**
    Multiple Blue Star Smart ACs can be controlled and managed using one Blue Star Smart App.
12. **SMART SERVICE**
    You can easily and quickly register and track any service related issue using the Smart App.
13. **NOTIFICATION**
    The Smart App instantly pushes notifications to you on your smart phone on receipt of any fault/ error messages from the AC.
14. **HELP**
    The Help section in the Smart App allows you to try and troubleshoot simple issues that the App may indicate as errors in the unit.

#These features will only be available in 5 Star models
**Amazon, Alexa, and all related marks are trademarks of Amazon.com, Inc. or its affiliates.*
GOOGLE HOME is a trademark of GOOGLE LLC.
***Prior registration, configuration and pairing of devices are to be done in the eco system (same home/office space where the AC is installed). Post-registration and configuration, the AC can be operated from anywhere through the Blue Star SmartAC App, with necessary internet and WiFi connections.*
Voice Control is possible using the voice-enabled devices within the same room or approximate distance where the voice-enabled device can communicate with the installed AC. Minimum WiFi speed as defined by the voice-enabled devices will be required to operate the AC through voice commands.

Know Your Blue Star Smart App Screen

KNOW YOUR SMART APP



AC Name

* Edit Image

Room Temperature

* Preference

Set Temperature

* Mode

Power on/off

AI-Pro+

Turbo (HC)

* Fan Speed

* More Features

* Swing

*Pressing these options will take the user to the next screen to further change those parameters.

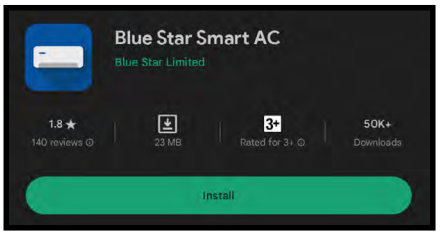
*Actual screen and features might vary depending on the version of App.

Downloading & Installing Blue Star Smart AC in your Smart Phone

Download and install **"Blue Star Smart AC"** App From Google Play Store or Apple App Store by searching for **"Blue Star Smart AC"** in the search window of the store or scan the QR code below to download the App.

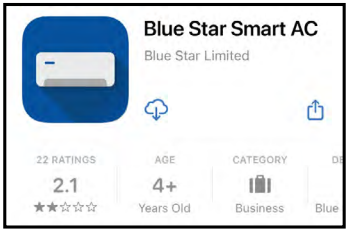
Scan the QR Code
to download the app.

ANDROID APP ON Google play



Play Store

Download on the App Store



App Store

Note: The images shown are for reference only, actual images might vary in Play Store or App Store.
Press Install icon to start installation in your mobile and wait for completion. Once the download is complete, you will see the icon of the App on your phone screen. Press it to launch the App.

*Your phone must operate on Android V10.0 or higher, or iOS V15.0 or higher, for the Blue Star Smart App 2.0 to run.

User Registration – Sign In, Register & Forgot Password

Sign In

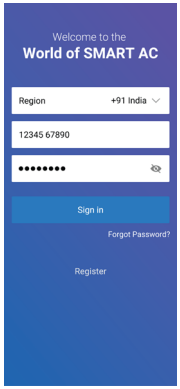
On opening the App, a 'Sign In' page will be displayed.

For an existing user, Sign In with your registered mobile number or email ID and the password.

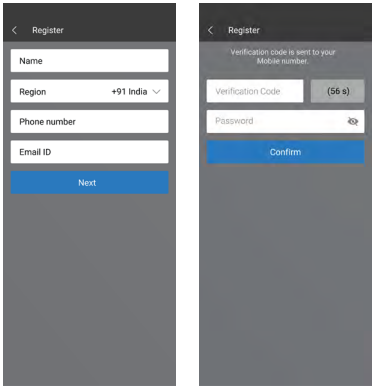
Existing users can reset their password using the 'Forgot Password' option.

A new users must click on 'Register' to create anew account.

After registration, login again with registered credentials.



New User Registration



New users must click on 'Register' and fill the required details and click on 'NEXT'. Enter verification code received through SMS on the registered mobile number.

Enter a desired password and click on 'Confirm' to create the account.

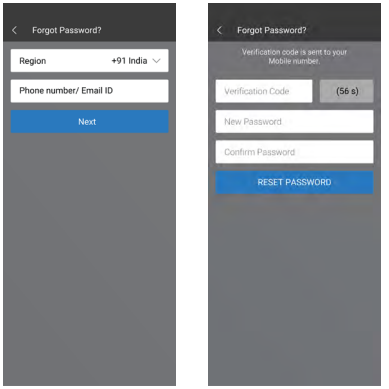
After registration is complete. Login again with registered credentials.

If Sign In is by the use of an email ID, the user will receive an email with a link to verify the email ID. Open that email and verify the email by clicking on the link sent to the registered email ID.

*Actual screen and features might vary depending on the version of App.

User Registration – Sign In, Register & Forgot Password

Forgot Password



If the user has forgotten the password, click on 'Forgot Password' and enter the registered mobile number.

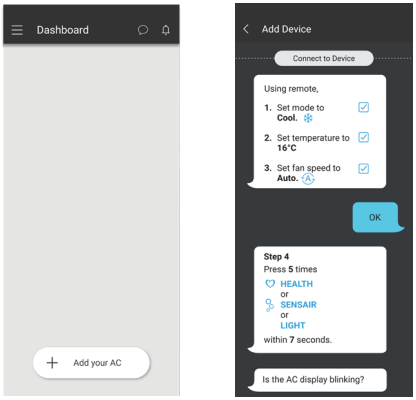
Enter verification code received through SMS on Mobile Number.

Enter a desired password and click on 'Reset Password' to set your new password.

*Actual screen and features might vary depending on the version of App.

Configuration and Pairing of AC with Blue Star Smart App in Smart Phone

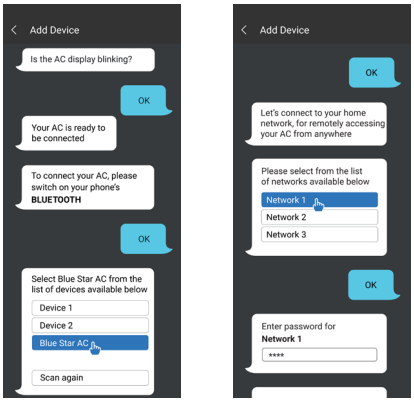
Add Device– "Add your AC"



To add a new device, ensure that Smart Phone Bluetooth and internet connectivity are On, before adding the Smart AC into the user account.

Click on 'Add your AC' and follow steps shown on interactive chat to add and configure the Smart AC with Blue Star Smart App.

Add Device– Configure the AC through Bluetooth


Add Device
Is the AC display blinking?
OK
Your AC is ready to be connected
To connect your AC, please switch on your phone's BLUETOOTH
OK
Select Blue Star AC from the list of devices available below
Device 1
Device 2
Blue Star AC
Scan again
Add Device
OK
Let's connect to your home network, for remotely accessing your AC from anywhere
Please select from the list of networks available below
Network 1
Network 2
Network 3
OK
Enter password for Network 1
****

When AC is in configuration mode, the unit display will start blinking.

If the user presses 'Cancel', it is assumed that the device has been added only through Bluetooth and will not be able to use following features:

Customised Sleep Mode

Scheduler

Grouping

New Preferences selection

Press 'OK' and the AC gets connected to the user's account via Bluetooth.

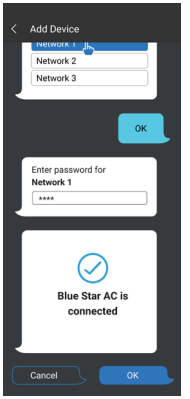
Thereafter, the user must select the available WiFi network to operate the device remotely.

*Actual screen and features might vary depending on the version of App.

Configuration and Pairing of AC with Blue Star Smart App in Smart Phone

Add Device– Configure WIFI network

Follow steps shown on interactive chat to add and configure the Smart AC with Blue Star Smart App.
Select the WiFi or Hotspot from the available network list, enter the password of the selected network and press "OK".
A confirmation message will be received indicating that the device is added.



The Blue Star AC will be displayed on the dashboard and can be operated remotely.

Note: The user can connect/disconnect Blue Star Smart AC through the Smart Phone Bluetooth.

If the device is only configured through Bluetooth, certain features will not be accessible. To use all the features, user may later configure through WiFi.

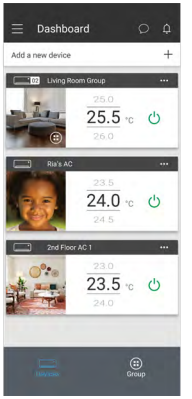
To configure WiFi, go to Add Device and follow the steps indicated on the interactive chat to add and configure the Smart AC with Blue Star Smart App.

The AC can be operated remotely from anywhere through the Blue Star Smart AC App, with necessary internet and WiFi connections on both Smart Phone and AC.

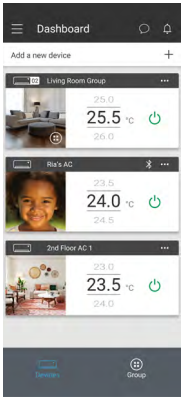
The MAC address of the WiFi module can be located on the sticker pasted on the Indoor Unit side near the product data label.

*Actual screen and features might vary depending on the version of App.

Connectivity Indications



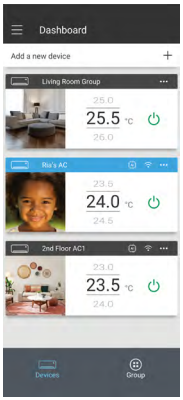
Grey bar indicates the device (AC) is offline.



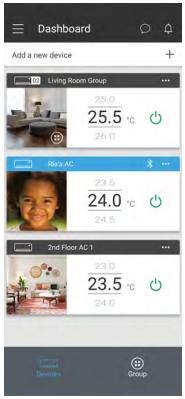
Bluetooth icon indicates the device (AC) is connected via Bluetooth.

Configuration and Pairing of AC with Blue Star Smart App in Smart Phone

Connectivity Indications

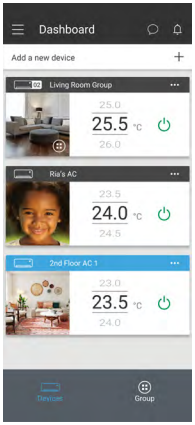


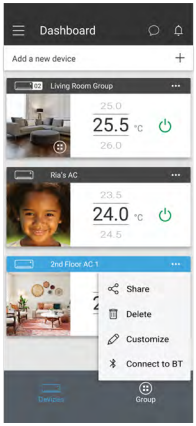
Blue/Orange bar indicates the device (AC) is connected to WiFi.



If device (AC) is connected to both Bluetooth and WiFi then Blue/Orange bar will display Bluetooth icon as well.

Device - Power on/off, Set Temperature & Share/ Delete/Customise Name





After the device (AC) is successfully configured, it is visible on the dashboard.

The top bar of the device indicates whether the user is Primary (Blue bar)/ Secondary (Orange bar)/ Offline (Grey bar).

From the dashboard, the user can control the Power On/Off and temperature of the Blue Star Smart AC.

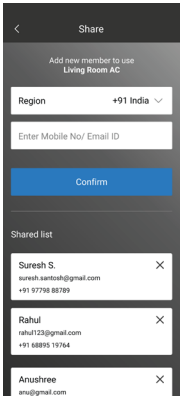
By clicking on the three dot "..." on the top bar, you get the options to Share, Delete, Customise and Connect/Disconnect with Bluetooth.

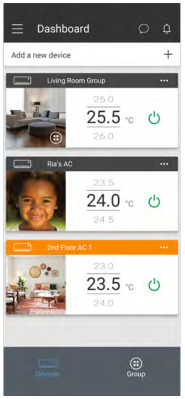
If the Bluetooth icon is visible, this indicates that the device is connected to Bluetooth only, in which case certain features will not be accessible.

*Actual screen and features might vary depending on the version of App.

Configuration and Pairing of AC with Blue Star Smart App in Smart Phone

Share Device with Secondary User





Blue Star Smart App allows multiple users to control the Smart AC. To share the device (AC) with a secondary user, the primary user must fill the required details and click on 'Confirm'.

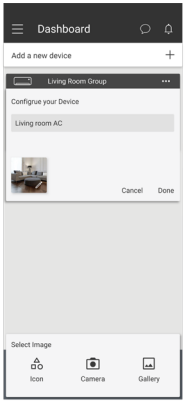
The secondary user must have the Blue Star Smart App with a registered and verified account. Once the Smart AC is shared, the secondary user will see the Smart AC in the App dashboard.

The list of shared devices will be visible to the primary user, who can select or change the secondary user. If the device is already shared with a secondary user, re-sharing with same user is not allowed.

One device (AC) can be shared with maximum of 5 secondary users.

Orange color bar indicates the device (AC) is online and user is secondary.

Customise the Name and Image of the Device on Dashboard



By clicking "Customize" from the three dots "…" on the top bar, the user can change the name and /or the image of the AC as per preference.

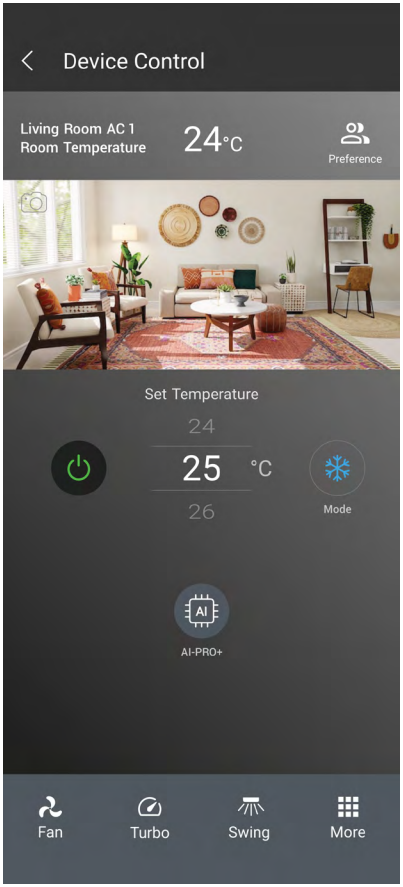
User has options to select the default image or image from gallery or take a photo using the camera and click "Done" to save the changes.

The 'AC Name' can be up to 15 characters long. By default, the AC Name will be "AC-xxxx" (where xxxx is the is MAC address of WiFi module).

*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

A Quick Look at the Main Screen

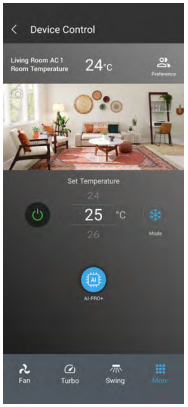


*Actual screen and features might vary depending on the version of App.

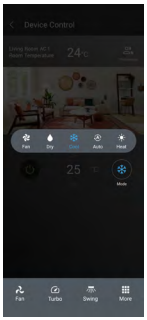
AI Pro +

Select 'AI Pro+' icon to enable/disabled.

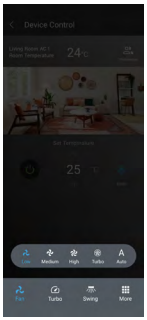
The AI Pro+ feature is based on innovative and intuitive algorithms that help the AC intelligently sense, monitor and effectively maximise cooling. Thereby providing utmost comfort while ensuring energy savings



Mode and Fan Speed



Mode Options



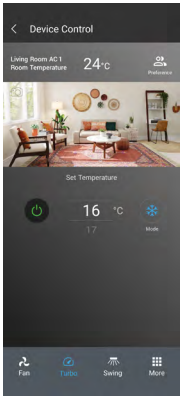
Fan Speed Options

Select 'Mode', 'Fan Speed' as per your requirement.

Note: The Mode and Fan Speed options shown in the app might vary depending on the model.

Know your Air Conditioner's Smart App

Turbo



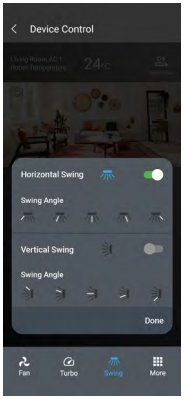
If quick cooling is desired, then select the Turbo mode. Your AC automatically sets the temperature at 16°C and Fan Speed at Turbo. The IDU display will show 'HC' as long as this mode is active. The AC will automatically exit the Turbo Mode after 20 minutes.

The models with 6-in-1 feature/remote will have two Turbo options in the app, Turbo 1 and Turbo 2 modes.

The models with 5-in-1 feature/remote will have a single Turbo mode.

Note: In TURBO mode, the AC will be operating in at higher capacity, and hence, there is a possibility of higher noise and vibration during the AC operation.

Swing



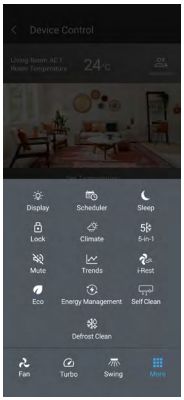
Select the 'Enable/Disable' icon to use or stop using the 'Swing' function.

The Swing options shown in the app are model dependent and might vary.

*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

More Features of 5-in-1 remote model



"More" features

1. **Display on/off**
   Click to turn the IDU display On/Off
2. **Scheduler**
   Create AC On/Off schedule for specific time
3. **Sleep Mode**

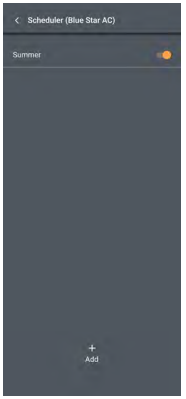
- Comfort Sleep Mode: is a predefined mode
- Customise sleep mode: user can customise the temperature and other settings upto 12 hours, providing comfortable sleep throughout the night

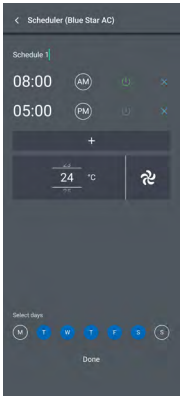
4. **Lock**
   You can lock remote "Temperature", "Mode", "Fan Speed" functions from Smart App
5. **Climate**
   Select from any predefined mode of Summer, Monsoon, Autumn
6. **5-in-1**
   Select any cooling capacity from 100%, 80%, 60%, 40%
7. **Volume**
   This helps to Mute & Unmute the buzzer sound.
8. **Trends**
   This helps to view the AC usage data
9. **I-Rest**
   This gives the flexibility to switch On AC with customisable setting.
10. **Eco/Energy Save**
    This allows user to enable/disable the Energy Save mode
11. **Energy Management**
    Budget helps to manage your AC usage, by setting hours/Kwh of AC running for each day.
12. **Self Clean**
    This feature is designed to dry the coils in the indoor unit
13. **Defrost Clean**
    This technology cleans the coils through three step process which enhances the AC performance.

*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

Scheduler





Scheduler allows the user to schedule time limit on a daily basis to automatically Switch ON and Switch OFF the AC, as per desired requirement.

This can be repeated on selected days or on a weekly basis as well.

Desired Temperature and Fan Speed can both be set as part of the scheduling.

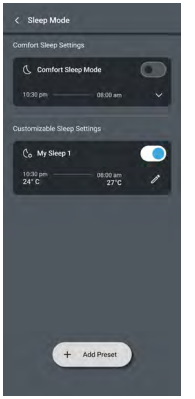
Note: The AC will always start with the previous set Mode.

Sleep Mode

There are two options in Sleep mode, Comfort Sleep and Customise Sleep.

In Comfort Sleep, the AC is designed with a preset mode that ensures a comfortable temperature throughout the night.

In Customised Sleep mode, the user can personalise the temperature and other settings for upto 12 hours, providing comfortable sleep throughout the night.



*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

Sleep– Comfort Sleep

'Comfort Sleep' can be enabled/disabled through a toggle button in the 'Sleep' mode.

The temperature outside drops as the night progresses, and the human body too requires less cooling to feel comfortable when fast asleep. So, the AC is designed with an intelligent pre-set Comfort Sleep mode, that automatically ensures a comfortable temperature throughout the night.

Your AC automatically increases the set temperature by 1°C every hour after switching on 'Comfort Sleep' for two hours, thus gradually increasing the room temperature as you fall asleep. This offers you greater comfort while sleeping even while saving power for you!

This is set for an 8-hour duration from the start time and it will be displayed on the dashboard.

Note: Comfort Sleep feature can be operated both from Remote and Smart App.

If Customised Sleep is activated, Comfort Sleep will be deactivated and vice versa as well.

Sleep– Customised Sleep

'Customised Sleep' can be enabled/disabled through a toggle button in the 'Sleep' mode.

To personalise your customised sleep mode, click 'Add Preset', select 'Bed time' as start time and 'Wake up' as end time.

Customise and set the desired Temperature and Fan speed for each hour upto 12 hours.

Add/delete hourly setting, as per required sleep hours.

Select the option to let the AC 'Stay On' or 'Turn Off' at the end of Customised Sleep.

Select the days on which the Customised Sleep needs to be repeated.

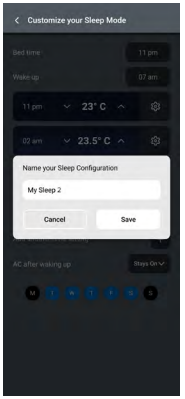
Click on 'Save Preset' to save the setting as per desired name. User can add upto 2 different presets.

The user can at any time click on the preset to edit or delete the Customised Sleep settings.

*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

Sleep– Customised Sleep



After completing the desired setting of Temperature and Fan speed, click on 'Save Preset' to save the setting as per desired name.

User can add upto 2 different preset.

User can any time click on the preset to edit or delete the Customised Sleep settings.

Note: The AC mode are model dependent and might vary.

Sleep– Customised Sleep

User can select any saved Preset Customized Sleep from list.

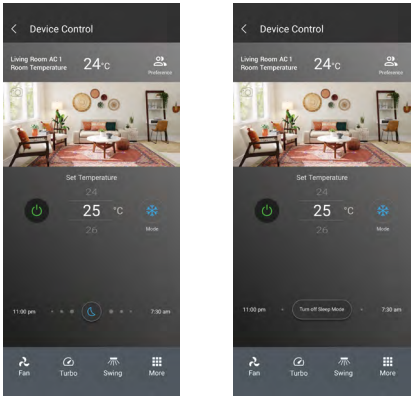
Note: Customized Sleep feature can only be operated from Smart App.

If Comfort Sleep is activated, Customized Sleep will be deactivated and vice versa as well.

*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

Sleep mode– Status indicator



The status of Comfort Sleep/Customised Sleep will be indicated on the Device Control screen dashboard.

On completion of the Sleep mode duration, the indication will automatically turn off.

The user has the option at any point of time to stop the Sleep mode by pressing the center Sleep icon labelled 'Turn Off Sleep Mode'.

Sleep Mode– Exist/Termination Scenarios

• If Scheduler timing conflicts with Customised Sleep time duration, Schedule will not be executed.

• If AC is Switched off manually, then Customised Sleep mode will be disabled.

• If Comfort Sleep is turned on through remote, it will conflict with the preset Customised Sleep start time. In such an event, the Comfort Sleep mode will be disabled and Customised Sleep will be activated.

• If Sleep is turned off manually through remote, then any active Sleep Mode will be de-activated.

• If Customised Sleep mode is running, only the following functions can be changed using the remote handset: Swing, Light/Display On/Off, Health, SensAir, Timer On/Off.

(If any other function is changed from the remote handset, then Customised Sleep might turn Off.)

*Actual screen and features might vary depending on the version of App.

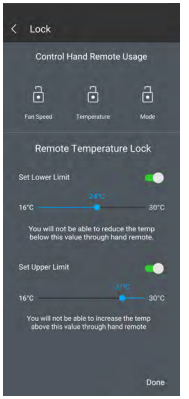
Know your Air Conditioner's Smart App

Lock

The Lock feature in the Smart App helps restrict the usage of Temperature/Mode/Fan Speed functions through the remote.

The user can enable or disable Lock for individual AC or group of ACs.

On enabling the 'Remote Temperature Lock' function in the Blue Star Smart App, the user can set the upper limit or lower limit of temperature.



When 'Remote Temperature Lock' has been turned on, the remote can be used to set temperature only within the range set from the App.

For example, if the user sets the Upper Limit through the Smart App as 25°C, then, the user can increase the temperature only upto 25°C from the remote handset.

Similarly, if the user sets the Lower Limit through the Smart App as 20°C, then, the user can decrease the temperature down to only 20°C from the remote handset.

'Fan Speed Lock' is only applicable in the specific Mode. If the mode is changed manually, the lock gets disabled.

Note: Temperature lock/Mode lock can be enabled or disabled in any mode.

*Actual screen and features might vary depending on the version of App.

Preference

User can preset and save two different preference settings for Temperature, Mode, Fan Speed and Swing.

The user can at any time click on the preset to edit the Preference settings.

Note: The Temperature digits are model dependent and might vary.

Climate

In Climate mode, there are 3 different season settings that the user can select from based on preference.

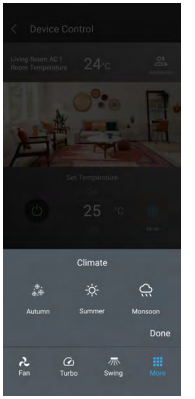
The predefined settings are:

Summer: Mode- Cool, Fan Speed- Turbo, Temp- 25°C

Monsoon: Mode- Dry, Fan Speed- Low, Temp- 24°C

Autumn: Mode- Cool, Fan Speed- Medium, Temp- 26°C

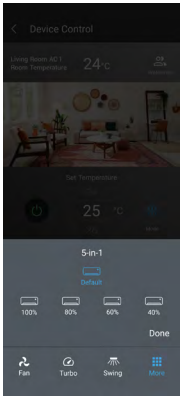
Note: The Temperature digits are model dependent and might vary.



Know your Air Conditioner's Smart App

Convertible Cooling 5-in-1

The 5-in-1 Convertible Cooling function is a powerful feature that helps you select the cooling capacity of your AC on the fly, to suit the cooling requirement at any point in time. Using the Turbo feature, you can increase the cooling capacity of your AC too to enable faster cooling.



4 Convertible Steps

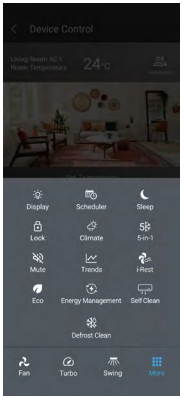
Select any of the required Capacity from 100%, 80%, 60% or 40% of rated capacity. Selecting 'Default' switches the AC back to normal operation (free run).

Note:The Convertible Cooling feature is operational only in the Cool Mode. Changing Mode to any other than Cool exits the Convertible Cooling function. Similarly, the 5-in-1 mode is deactivated when you switch off the AC or power fails.

5-IN-1				
COOLING CAPACITY	**DISPLAY IN IDU**	**DISPLAY IN REMOTE**	**COOLING CAPACITY**	**FAN SPEED**
100%	AC	100	100%	Turbo
80%	80	80	80%	High
60%	60	60	60%	Medium
40%	40	40	40%	Low

*Actual screen and features might vary depending on the version of App.

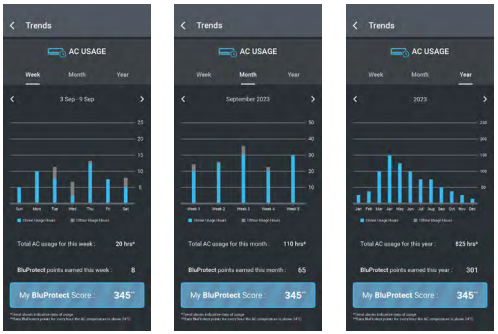
Mute



Select 'MUTE' icon to mute the buzzer.

Trends

Trends allows the user to view the AC usage data.



(a) (b) (c)

Know your Air Conditioner's Smart App

(a) This graph shows the weekly AC usage trend.

(b) This graph shows the monthly AC usage trend.

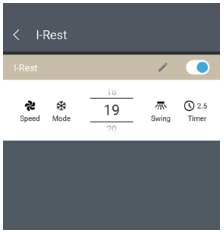
(c) This graph shows the yearly AC usage trend.

My BluProtect Score:

Earn BluProtect points for every hour the AC temperature is above 24ºC. The more the AC is used above 24ºC, more points gets accumulated.

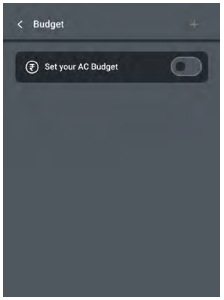
Note: Trend shows the indicative data of usage.

I-Rest

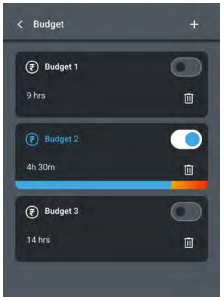


- In I-Rest mode, the user can personalise the Temperature, Mode, Fan Speed, Swing for set duration.
- After the set time duration, the AC will run in Fan mode.
- I-Rest can be enabled/disabled through the toggle button.
- To personalise your setting click on the edit button.

Energy Management



(a)



(b)

Budget helps in Energy Management by giving you flexibility to control your AC usage, by setting hours/Kwh of AC running for each day.

- To set the Budget enable the toggle button of "Set your AC Budget".
- To add a new Budget click on "+" button.
- To edit, you can select any saved preset Budget from the list.

Note: A new Budget setting does not show the usage data from any previous saved Budget settings.

*Actual screen and features might vary depending on the version of App.

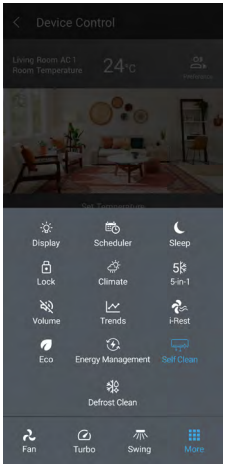
Know your Air Conditioner's Smart App

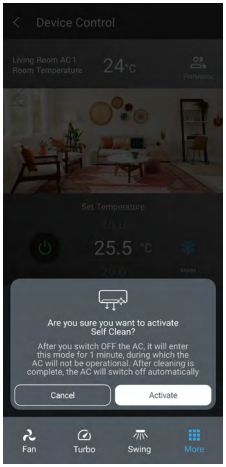
- To personalise your Budget settings click on the "edit" button.
- Set your "Daily Limit / Monthly Limit" in either "Units (Kwh) or Hours".

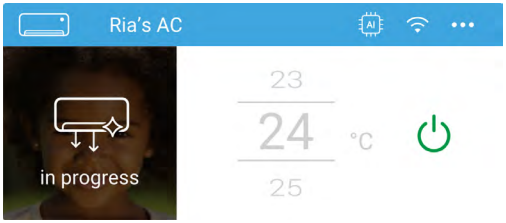
- The set limit of usage value is shown in the center of the circular graph. It also indicates the current status.
- The Blue colour graph indicates the actual usage against the set limit. It populates incrementally as per AC usage.
- The Orange circular graph indicates usage has exceeded the Daily Limit.
- The Bar graph indicates the AC Week, Month and Year usage in "Units (Kwh) / Hours".
- When the AC is On and connected to WiFi, it indicates in Blue graph and if the AC is offline, it indicates in Grey graph.
- The set limit is indicated by the Red line on Bar graphs.

Note: This are indicative data and might vary as per usage, installation site and input power.

Self Clean




Device Control
Living Room AC 1
Room Temperature
24°c
Set Temperature
25.5 °c
Are you sure you want to activate Self Clean?
After you switch OFF the AC, it will enter this mode for 1 minute, during which the AC will not be operational. After cleaning is complete, the AC will switch off automatically
Cancel
Activate
Fan
Turbo
Swing
More



*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

Self Clean

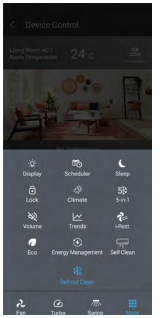
The Self Clean feature is designed to dry the coils in the indoor unit by running the fan blower at maximum speed. This process helps prevent moisture accumulation, significantly reducing the risk of mold and bacterial growth. As a result, your AC unit stays cleaner, more hygienic, and operates more efficiently.

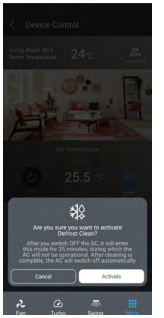
How to Activate Self Clean Mode:

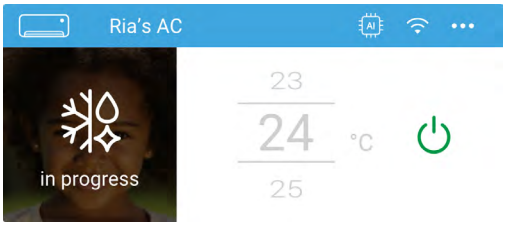
1. Select 'SELF CLEAN' icon to activate or stop the Self Clean function.
2. For confirmation select the 'ACTIVATE' to enable the self clean.
3. The AC display will briefly show 'SC' and 'En' for 2 seconds, and 'SC' will appear continuously on Remote display indicating that Self Clean mode has been successfully activated.
4. To begin the Self Clean process, press the ON OFF button to turn off the unit.
5. The cleaning cycle will run for about 1 minutes after which the AC will automatically turn Off.
6. While the cleaning process is underway, the AC display will show 'SC' & 'On' alternatively and the Remote display will briefly show 'SC On' indicating that the cleaning cycle is active.
7. In App, the dashboard screen will indicate the cleaning process 'Self Clean In Progress' This simple yet effective feature ensures your air conditioning system remains in optimal condition, contributing to a better performance.

Note: During the Self-Clean process, if any other button is pressed, including the ON/OFF button on the remote or via the app, the air conditioner will not accept any commands.

Defrost Clean







Deforst Clean technology cleans the coils through three step process:

1. Coil Frosting: Ice forms on the coil.
2. Ice Melting: The ice melting.
3. Coil Drying: The indoor unit's blower runs to dry the coil.

This process helps maintain optimal performance by ensuring the coils are clean and dry thus enhancing AC performance.

Know your Air Conditioner's Smart App

How to Activate Defrost Clean Mode:

1. Select 'DEFROST CLEAN' icon to activate or stop the Defrost Clean function.
2. For confirmation select the 'ACTIVATE' to enable the Defrost Clean.
3. The display will briefly show "dC" and "En" for 2 seconds, and 'dC' will appear continuously on Remote display indicating that Defrost Clean mode has been successfully activated.
4. To begin the Defrost Clean process, press the ON/OFF button to turn off the unit.
5. The cleaning cycle will run for about 30-35 minutes after which the AC will automatically turn Off.
6. While the cleaning process is underway, the AC display will show 'dC' & 'On' alternatively and the Remote display will briefly show 'dC On,' indicating that the cleaning cycle is active.
7. In App, the dashboard screen will indicate the cleaning process 'Defrost Clean In Progress'

This simple yet effective feature ensures your air conditioning system remains in optimal condition, contributing to a better performance.

NOTE :

- DEFROST CLEAN mode will be more effective when below conditions are met:
  Outdoor Temperature 21ºC ~ 43ºC
  Indoor Temperature 21ºC ~ 32ºC
  Indoor Humidity 30% ~ 70%
- During DEFROST CLEAN operation, there could be sound generated during frosting & defrosting of heat exchanger.
- During the Defrost Clean process, if any other button is pressed, including the ON/OFF button on the remote or via the app, the air conditioner will not accept any commands.
- After the Defrost Clean function finishes, the unit will not accept another Defrost Clean command from either the remote or the app for the next hour while the compressor is running.
- If there is a significant dust on the Indoor coil surface, manual servicing is recommended.
- For a better AC performance, it is recommend to use DEFROST CLEAN every 2 weeks.
- DEFROST CLEAN mode is available in select models only.

CAUTION

- During 'DEFROST CLEAN' operation, please do not open the door and windows. Water will condense on unit surface may drip down.
- During 'DEFROST CLEAN' operation, please do not open and remove the AC Front Panel. It may cause injury or malfunction.

Filter Clean

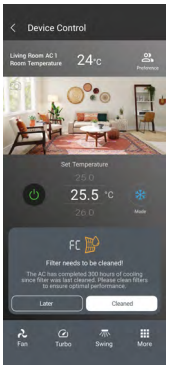
After 300 hours of AC operation, the Filter Clean Alert will be triggered, and the AC display will show 'FC' as a reminder to clean the filters.

Clean the filters to ensure optimal performance.

To reset the Filter Clean Alert:

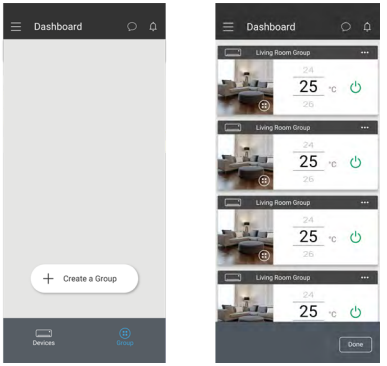
Turn off the AC using the remote control and press the 'Vertical Swing' button to reset the alert.

Note: Refer the maintenance page for filter cleaning process.



Know your Air Conditioner's Smart App

Group

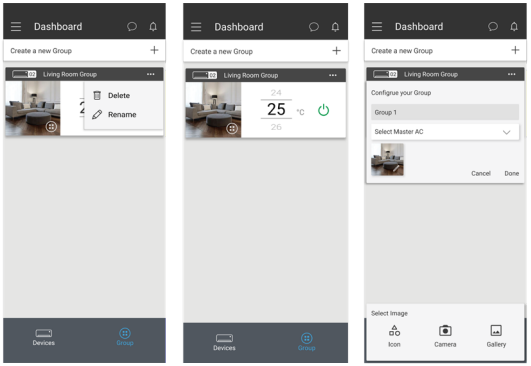


The Group function helps the user to add multiple ACs in a single group and become master controller of all ACs with single command.

Click on 'Create a Group'. The user will see the list of all ACs in the system. Select desired ACs to be grouped together.

Note: One AC can be a part of multiple groups. Secondary users can also create groups.

Customise Group



The three dots '...' in the Group function, gives the user the options to Delete or Customise the group.

The user can edit the name and select a desired image for the group.

The user must designate one AC as the Master AC which will be the one showing on the display on the Group Control Screen.

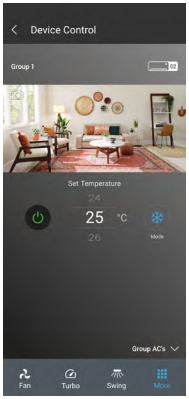
The user can then change the Temperature and on/off from the Group dashboard for all the ACs in the Group through one single click.

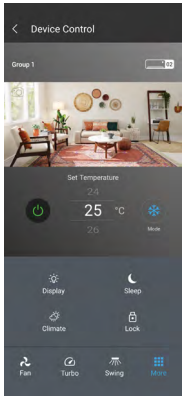
Individual AC can also be separately controlled by clicking on individual ACs from the group.

*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

Customise Group



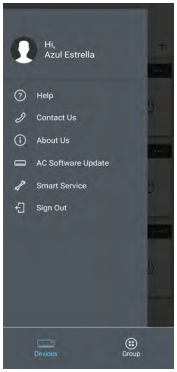


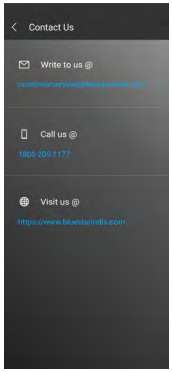
The Group control home screen shows the features of the Master AC.

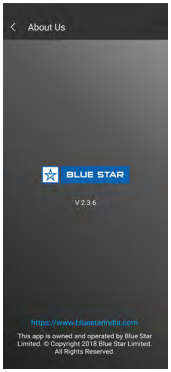
In 'More' features, the common functions of all the ACs in the Group are shown, such as Display, Sleep, Lock and Climate.

Any change in the Group will be reflected on all the ACs of the Group.

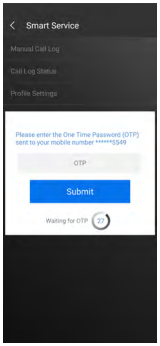
Fly out Menu

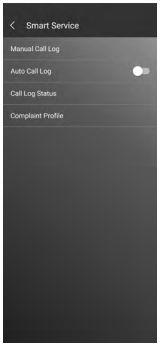





About Us
BLUE STAR
V 2.3.6
This app is owned and operated by Blue Star Limited. © Copyright 2018 Blue Star Limited. All Rights Reserved.

Smart Services





The 'Smart Services' section offers the user all the service related functions under one head.

If there are any technical issues, the user can log a service complaint by clicking on the call log (Auto

*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

or Manual). An OTP will be sent to the registered mobile number or email ID.

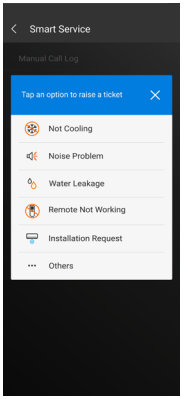
The user will receive a confirmation SMS after raising the call log (Auto or Manual) with complaint ticket number and details. The complaint will automatically be assigned to a Blue Star service engineer, and a return call will be initiated to the user after call log for further details and action to be taken to resolve the issue.

If Auto call log is enabled, then the service call be registered automatically.

The 'Complaint Profile' will store the customer details and can be edited with detail address and alternate phone numbers.

Manual Call Log

If 'Manual Call Log' is selected, then click on any of the problem statements that needs to be reported.



Remote not working

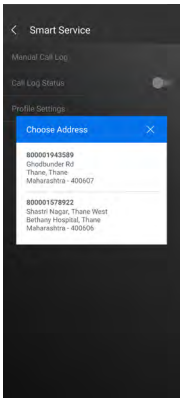
Water leakage

Not cooling

Noise problem

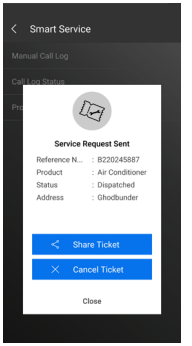
Others

After selection from the above options, the user will be taken to a call log summary in the next screen.

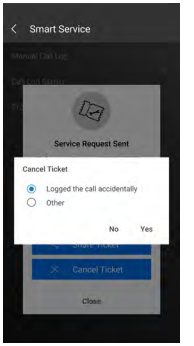


After a problem has been notified in the "Manual Call Log", the user is prompted to select an address to raise a complaint ticket.

Note: If the AC is new and needs installation, the user may raise an installation request using the customer care number given under "Contact Us" in the Fly out menu.



The service ticket is logged after an address is selected.

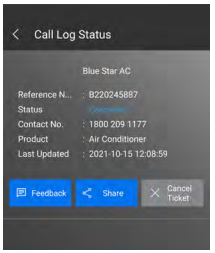


User has option to cancel the complaint ticket.

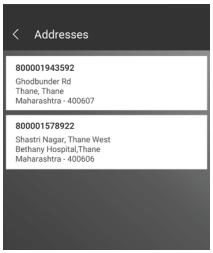
*Actual screen and features might vary depending on the version of App.

Know your Air Conditioner's Smart App

Call Log Status & Complaint Profile

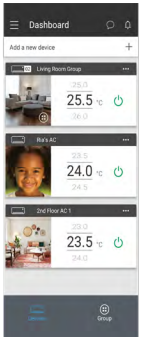


Complaint ticket log status can be tracked by clicking on 'Call Log Status'.



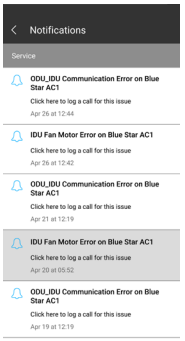
Saved addresses can be viewed, added and edited under 'Complaint Profile'.

Chat / Help

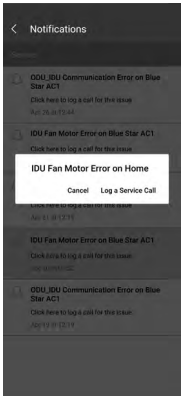


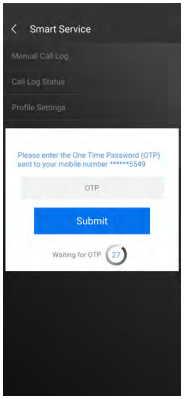
The 'Chat' feature helps the user to log in service calls. It also shares energy saving tips.

Notifications


Notifications
Service
ODU_IDU Communication Error on Blue Star AC1
Click here to log a call for this issue
Apr 26 at 12:44
IDU Fan Motor Error on Blue Star AC1
Click here to log a call for this issue
Apr 26 at 12:42
ODU_IDU Communication Error on Blue Star AC1
Click here to log a call for this issue
Apr 21 at 12:19
IDU Fan Motor Error on Blue Star AC1
Click here to log a call for this issue
Apr 20 at 05:52
ODU_IDU Communication Error on Blue Star AC1
Click here to log a call for this issue
Apr 19 at 12:19

'Notifications' are received when any issues are detected in the AC b y the Self Diagnosis feature. They can be viewed by clicking the Bell icon.



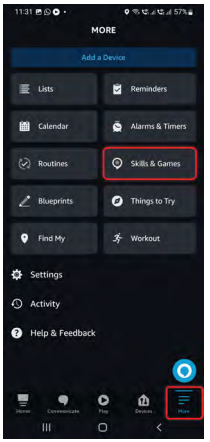


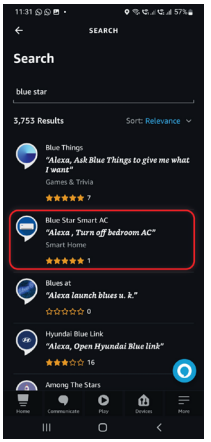
On clicking on any of these notifications, a service complaint ticket can be logged.

*Actual screen and features might vary depending on the version of App.

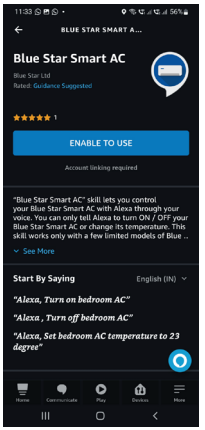
Steps to Configure Alexa with the Blue Star Smart AC

PRE-REQUISITE





1) You must register the Blue Star Smart AC in the ""Blue Star Smart AC"" app and set up Alexa with your mobile as per Alexa's setting procedure.
2) Download the "Amazon Alexa" app from Play Store or App Store if you do not have it installed in your Smart Phone.
3) Open the Amazon Alexa app.
4) After setting up the Alexa device, follow the steps listed below.
5) Go to 'More' tab and click on 'Skills and Games'.
6) Search for "'Blue Star Smart AC"' and click on it.

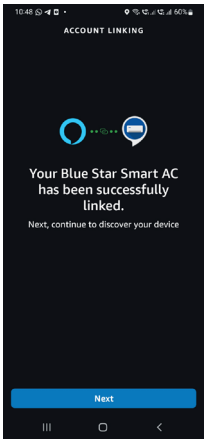

BLUE STAR SMART A...
Blue Star Smart AC
Blue Star Ltd
Rated: Guidance Suggested
ENABLE TO USE
Account linking required
"Blue Star Smart AC" skill lets you control your Blue Star Smart AC with Alexa through your voice. You can only tell Alexa to turn ON / OFF your Blue Star Smart AC or change its temperature. This skill works only with a few limited models of Blue ..
See More
Start By Saying
English (IN)
"Alexa, Turn on bedroom AC"
"Alexa , Turn off bedroom AC"
"Alexa, Set bedroom AC temperature to 23 degree"

7) Press the ENABLE TO USE tab to enable the Blue Star skills.

8) You will be directed to the website to log in using the Blue Star App login credentials which you had entered while logging into the Blue Star app.
9) Press the Sign In button to authorize Alexa to control your devices over the Internet.

*Actual screen and features might vary depending on the version of App.

Steps to Configure Alexa with the Blue Star Smart AC

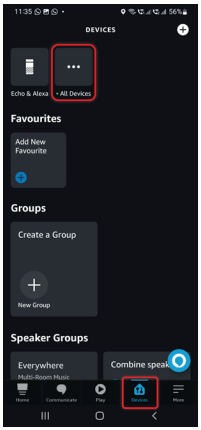


10) Your "Blue Star Smart AC" account is now linked.

11) Press the Next button in the Alexa app. Alexa then searches for the Smart AC. This process may take up to 45 seconds.

12) Once discovered, your AC is automatically added to your Alexa account. Next, set up the device. If for some reason, Alexa does not discover your Smart AC, refer to the Troubleshooting Guide on the next page.

13) Once discovered, follow the instructions on the screen of the Alexa app to set up the AC.



14) After set up, your AC is ready to operate using voice commands through Alexa.

15) Your Smart AC will be visible under the Devices > All Devices tab.

Troubleshooting Guide

"Smart AC unit is not connecting to Alexa."

1. Check the device section to see if Alexa added your device automatically. Check connected device tab.
2. Check if the Smart AC is connected to WiFi and operational through the mobile Smart AC app.
3. Confirm that Alexa and the Smart AC are connected to the same WiFi.
4. Check if "Blue Star Smart AC" skills are enabled. If not, go to the More tab in the main screen and select Skill & Games. Search for "Blue Star Smart AC" skills and enable the same.

Alexa Voice Commands

FEATURE	COMMANDS (ENGLISH)
Power ON/OFF	Alexa, turn on <device_name>
	Alexa, turn off <device_name>
Query	Alexa, what is the current mode of <device_name>?
	Alexa, what is current temperature of <device_name>?
	Alexa, what is current speed of <device_name> ?
Swing ON/OFF	Alexa, turn on swing
	Alexa, turn off swing
Fan Speed	Alexa, set <device_name> speed to low
	Alexa, set <device_name> speed to medium
	Alexa, set <device_name> speed to high
	Alexa, set <device_name> speed to auto
	Alexa, set <device_name> speed to turbo
	Alexa, increase <device_name> speed
	Alexa, decrease <device_name> speed
	Alexa, increase <device_name> speed by 1 | 2 | 3 | 4
	Alexa, decrease <device_name> speed by 1 | 2 | 3 | 4

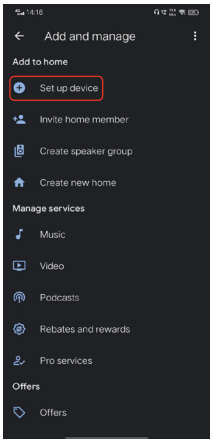
* Applicable to Hot & Cold models only

FEATURE	COMMANDS (ENGLISH)
Mode	Alexa, set <device_name> to fan mode
	Alexa, set <device_name> to cool mode
	Alexa, set <device_name> to heat* mode
	Alexa, set <device_name> to dry mode
	Alexa, set <device_name> to auto mode
Temp	Alexa, set <device_name> temperature to <temperature_value>
	Alexa, increase <device_name> temperature
	Alexa, decrease <device_name> temperature
	Alexa, increase <device_name> temperature by 1 | 2 | 3 | 4 etc.
	Alexa, decrease <device_name> temperature by 1 | 2 | 3 | 4 etc.

1. These are representative voice commands and are subject to change. Kindly refer the voice commands list in the app under Help menu.
2. It may require to reconfigure the Alexa device if voice skills not getting linked properly. For more information regarding the configuration/settings, please visit the Alexa official website.

Steps to Configure Google Home with Blue Star Smart AC

PRE-REQUISITE



1) Register your Blue Star Smart AC in the "Blue Star Smart AC"

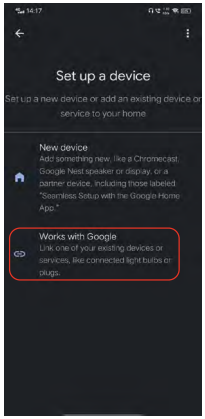
2) Download the Google Home App from the Play Store or Apple Store as applicable.

3) Open the Google Home App.

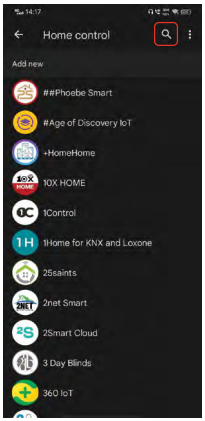
4) After setting up the Google Home device, follow the steps mentioned below.

5) Press the "+" icon at the left top corner to add device.

6) Press Set Up Device to search for the device.


Set up a device
Set up a new device or add an existing device or service to your home
New device
Add something new, like a Chromecast, Google Nest speaker or display, or a partner device, including those labeled "Seamless Setup with the Google Home App."
Works with Google
Link one of your existing devices or services, like connected light bulbs or plugs.

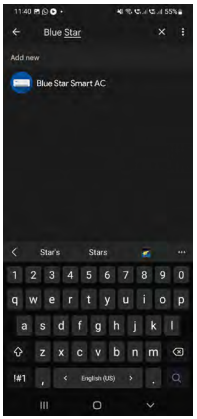
7) Press **Work with Google** to link the Smart AC with Google Home.



8) Search for "Blue Star Smart AC" by typing the phrase into the search bar.

*Actual screen and features might vary depending on the version of App.

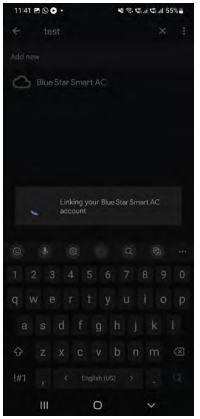
Steps to Configure Google Home with Blue Star Smart AC



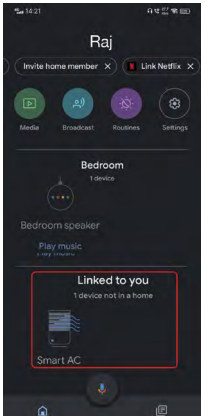
9) Click on "Blue Star Smart AC" and you will be directed to the website for linking the Smart AC device.

10) Enter Blue Star app login credentials which you have entered while logging in into the Blue Star app. Press **Next Step** tab to enter it.

11) Press the Sign In button to authorise Google to control your devices over the Internet.



12) Your AC is then successfully linked to Google Home.



13) Your Blue Star Smart AC is now ready to work with Google Home.

*Actual screen and features might vary depending on the version of App.

Google Home Voice Commands

FEATURE	COMMANDS (ENGLISH)
Power ON/OFF	Ok Google, Turn on <device_name>
	Ok Google, Turn off <device_name>
Query	Ok Google, What is the current mode of <device_name>?
	Ok Google, What is current temperature of <device_name>?
	Ok Google, What is current speed of <device_name> ?
	Ok Google, Is <device_name> on?
	Ok Google, Is <device_name> off ?
Swing ON/OFF	Ok Google, Turn on swing
	Ok Google, Turn off swing
Fan Speed	Ok Google, Set <device_name> speed to low
	Ok Google, Set <device_name> speed to medium
	OK Google, set <device_name> to high speed
	Ok Google, Set <device_name> speed to auto
	Ok Google, Set <device_name> speed to turbo

FEATURE	COMMANDS (ENGLISH)
Mode	Ok Google, Set <device_name> to fan mode
	Ok Google, Set <device_name> to cool mode
	Ok Google, Set <device_name> to heat* mode
	Ok Google, Set <device_name> to dry mode
	Ok Google, Set <device_name> to auto mode
Temp	Ok Google, Set <device_name> temperature to <temperature_value>
	Ok Google, Increase <device_name> temperature
	Ok Google, Decrease <device_name> temperature
	Ok Google, Warm Up <device_name>
	Ok Google, Cool <device_name> down

* Applicable to Hot & Cold models only

Note:
1. These are representative voice commands and are subject to change. Kindly refer the voice commands list in the app under Help menu.
2. It may require to reconfigure the Google home device if voice skills not getting linked properly. For more information regarding the configuration/settings, please visit the Google Home official website.

DOs & DON'Ts

DOs (✓)

- Seal all air gaps in the room.
- Choose the right temperature to avoid overcooling.
- We recommend a setting of 24°C at which both comfort and efficient operation are achieved.
- Ventilate the room regularly.
- Switch off the power supply if not in use for a long time.
- Unplug the unit while cleaning.

DON'Ts (✗)

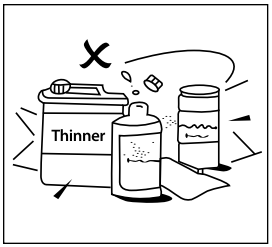
- Don't leave the doors and windows open when the air conditioner is on.
- Don't use hot water to clean the front grille.
- Don't use scouring powder, harsh soaps, wax or polish on the grille.
- Don't switch on the air conditioner immediately after switching it off. Wait for 2 minutes.
- Don't operate the AC with a clogged filter.
- Don't block air intake and outlet vents.
- Don't change settings frequently.

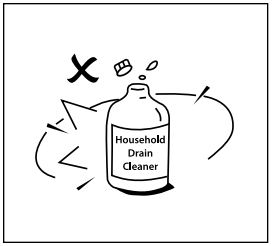
Maintenance

CLEANING THE INDOOR UNIT AND REMOTE CONTROLLER

It is necessary to stop the air conditioner and disconnect the power supply before cleaning.

- Use a dry cloth to wipe the indoor unit and remote control.
- A cloth dampened with cold water may be used on the indoor unit if it is very dirty.
- The front panel of the indoor unit can be removed and cleaned with water. Then wipe with dry cloth.
- Do not use a chemically treated cloth or duster to clean the unit.
- Do not use benzene, thinner, polishing powder, or similar solvents for cleaning. These may cause the plastic surface to crack or deform.

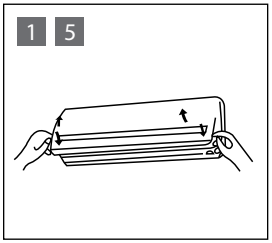


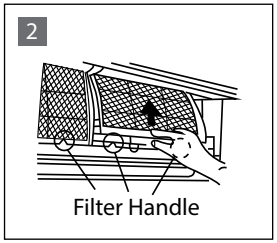


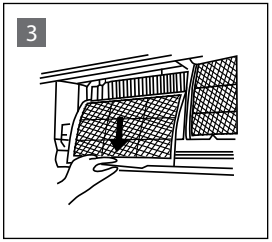
CLEANING THE AIR FILTER

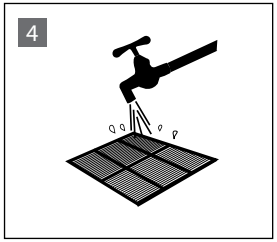
A clogged air filter reduces cooling efficiency. Please clean the filter once every 2 weeks.

1. Lift the indoor unit panel up to an angle where it locks with a clicking sound.
2. Take hold of the handle of the air filter and lift it up slightly to take it out from the filter holder, then pull it downwards.
3. Remove the air filter from the indoor unit.
4. Clean the filter with mild detergent or water and dry in sunlight for two hours.
5. Insert the upper portion of the air filter back into the unit taking care that the left and right edges line up correctly, and then place the filter back in its final position.







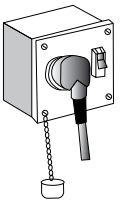


* Air filters are recommended to be periodically changed as per usage conditions. It is recommended that the old air filters be safely discarded through an E-waste recycler.

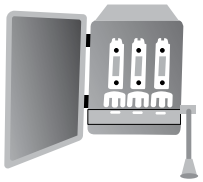
Troubleshooting Chart

Symptoms	Possible Causes	Suggested Remedy
Unit does not start	MCB has tripped	Reset MCB
	Fuse has burnt	Replace fuse wire
	Input voltage to the stabiliser is below acceptable range	Wait for input voltage to rise above acceptable level
Unit does not cool even after the normal time delay of approx. 2 minutes	Compressor is off (not in Auto or Cool Mode)	Use the remote to turn the compressor on
	The airflow paths of either or both the indoor and outdoor units are not free	Remove all obstructions to make the airflow paths free
	The air filter is not clean	Clean the air filter

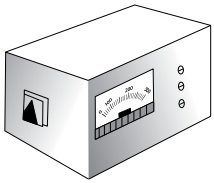
Note: If the unit still does not work, or if any other types of symptoms are encountered, shut off the mains (switch fuse unit) and call the service engineer/technician.



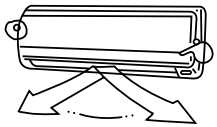
MCB



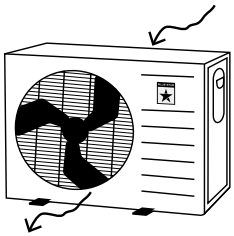
Fuse



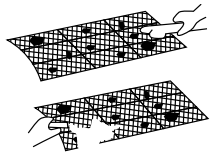
Stabiliser



IDU



ODU



Air Filter

Warranty Information

SCAN THE QR CODE.
You will be guided to the warranty registration page, online in the Blue Star website.

ONLINE WARRANTY REGISTRATION:
www.bluestarindia.com/customer-service/warranty-registration

EMAIL US AT:
customerservice@bluestarindia.com

Thank you for buying a Blue Star air conditioner. Follow the instructions to complete your warranty registration.

WARRANTY REGISTRATION	
You can register your product warranty with Blue Star in one of these two easy ways:	
1. Visit **www.bluestarindia.com/customer service/ online-warranty-register** and follow instructions therein.	2. Fill in the **Warranty Certificate Cards** in this manual and mail the lower card to the address printed on it.

The air conditioner comes to you with a standard warranty of performance. Under this warranty, the purchaser is entitled to the following.

1) Repair/replacement of any part of the air conditioner (except as laid down in the "Warranty Obligation" table at the end of this Warranty section) found defective within 12 months from the date of original installation (or 15 months from the date of sale, whichever is earlier), if proved upon inspection by Blue Star Ltd. or any of its authorised service dealers or service associates, to have been defective due to faulty material or workmanship.

   The Repair/replacement will be ex-Blue Star dealer's premises or ex-Blue Star branch office through whom the machine has been purchased or ex-Blue Star service associate.

2) Free after-sales service for a period of 12 months from the date of original installation or 15 months from the date of sale, whichever is earlier, as and when necessary, within the municipal limits of the city or town where the Blue Star dealer/office is situated.

3) Free preventive maintenance of the air conditioner, on request, for not more than two times in the first year of warranty.

   Note: For units installed beyond the municipal limits of the jurisdiction of the Authorised Service Agent/Dealer of Blue Star, all expenses incurred in dispatching the unit, or parts thereof, from the Company's authorised service station or the dealer of Blue Star, as well as expenses incurred in connection with deputing of service personnel/ technicians, to and fro conveyance and other incidentals, etc. will be borne by the customer.

NOTE: The Warranty information will cover the models mentioned in the user manual.

4) The purchaser should preserve the original invoice and Warranty Card for necessary verification and produce it at the time of availing warranty services.
5) Single phase air conditioners are designed to operate at a voltage supply of 230 volts-50 Hz with a tolerable variation of plus or minus 5%. Any failure due to operation of the machine beyond these limits will not be covered under warranty. If the voltage prevailing is beyond these limits, the purchaser is advised to install a good quality voltage stabiliser.
6) Blue Star Limited shall not be liable or be deemed to be in default for any delay or failure in performance resulting directly or indirectly from causes beyond its reasonable control including delay in repairing due to labour problem, restrictions and regulations of the government, public movement, war or any other unavoidable circumstances.
7) The warranty additional is in lieu of implied conditions and warranties under the law, and is limited to the repair or replacement of parts and does not cover any consequential or resulting liability, damage or loss due to non or partial performance of the product or any part thereof. Furthermore, the warranty in no case shall extend to the payment of any monetary consideration whatsoever or the replacement or return of the air conditioner as a whole.
8) Any changes in the location of the unit or ownership thereof must be intimated in writing to Blue Star Limited 10 days in advance and only Authorised Dealer/Service Associate shall remove and install the units on chargeable basis.
9) In case the compressor is to be replaced under warranty:
   (a) Blue Star Limited undertakes the responsibility of supplying the replacement compressor free of cost during the standard warranty period of 1 year.
   (b) In cases where an additional warranty of 9 years on the compressor is applicable, the cost of labour, gas charging, transportation and other incidental expenditure shall be borne by the customer during the additional warranty period, i.e. after the lapse of the first year of standard warranty and till the close of the additional warranty.
   (c) Please ensure registration of your product warranty to ensure prompt replacement of defective compressor during the additional warranty period.
10) Defective parts shall be replaced with a functionally working repaired or new equivalent part.

THE WARRANTY WILL BECOME NULL AND VOID IF:

1. The product is not operated according to instructions given in the User Manual.
2. Installation/re-installation/service/repairs of product is done by any person other than Blue Star Ltd.'s Authorised Dealer/Service Associate.
3. Damage is caused to the product due to an abnormally corrosive alkaline / acidic atmosphere.
4. Any loss of refrigerant occurs due to accident, fire, flood, earthquake, sabotage or improper handling.
5. The original serial number of the product or any part thereof is removed, obliterated or altered.
6. Defects are caused because of factors beyond control of Blue Star Ltd., like lightning, abnormal voltage, acts of God, environmental conditions, negligence of purchaser in using product.
7. The air conditioner is used for non-comfort applications such as cooling equipment, machines, etc.
8. The air conditioner is used continuously 24x7 without a reasonable break and without any standby air conditioner.
9. The failure of the compressor is due to lack of proper maintenance of the Product or if the Product is repaired or attended by an unauthorised person. Blue Star Ltd.'s decision in this regard will be final and binding on the purchaser.
10. The failure of the compressor or any other part of the air conditioner is due to usage of inferior or faulty voltage stabiliser.
11. Blue star is not responsible for any accident of casualty occurring in the AC due to use of spurious refrigerant like R-152a.

NOTE:

1. None of the employees and/or Authorised Dealers and/or Service Associates of the Company have any authority whatsoever to change the terms and conditions of this warranty.
2. This warranty should be deemed to have been issued at Mumbai, State of Maharashtra and courts at Mumbai shall have exclusive jurisdiction on matters covered by or following from this warranty and the original purchaser alone shall have cause of action arising out of the transaction.
3. Blue Star Ltd. strongly recommends that customers avail of Blue Star's Annual Maintenance Contract for the customer to get timely service and maintenance, ensuring continued optimum performance of the product. Please call our Call Centre for more details.

Warranty Obligation

NOMINAL CAPACITY	STANDARD WARRANTY	COMPREHENSIVE WARRANTY (SMART MODULE)	EXTENDED WARRANTY*	ADDITIONAL WARRANTY	
				ON COMPRESSOR	ON PCB
1 TR	1 Year	1 Year	4 Years	9 years	4 Years
1.5 TR					

*Extended Warranty is on chargeable basis

All Parts are covered under Standard Warranty excluding:

1. Air filter
2. All plastic parts (including IDU panel and louvres)
3. Remote handset PCB is not covered under PCB warranty

For detailed warranty terms and conditions, please scan

Extended Warranty Terms and Conditions

- Extended Warranty means extension of the warranty period beyond the Standard Warranty period and it starts from the expiry of the Standard Warranty.
- Extended warranty on Compressor or PCB is applicable for customers with residential usage only. For applications other than residential usage, Annual Maintenance Contract should be availed by the customer from Blue Star Ltd. or any of its authorised service dealers or service associates only.
- To avail the Extended Warranty, the installation warranty, Registration and Preventive Maintenance Service(PMS), as applicable on a chargeable basis from the 2nd year till the fifth year, shall be availed only from an Authorised Service Dealer or Expert Service Associate.
- Extended warranty covers repairs, rectification or replacement of Compressor, Components of Electronic Circuit/PCB, Electric Motors, IDU Evaporating Coil, ODU Condenser Coil and Gas Charging. Defective parts shall be replaced with a functionally working repaired or new equivalent part. All such repairs, rectification or replacement shall be at full discretion of Blue Star Service and as per the Warranty Terms & Conditions mentioned in the User Manual.
- Extended Warranty excludes all types of air filters, all plastic and metal part and remote handset.
- Extended Warranty excludes Loading, Unloading and Transportation Charges, if required.
- For ACs installed beyond the Corporation/Municipal limits, the expenses incurred in connection with deputing service personnel/technician, to and fro conveyance and other incidentals will be borne by the Customer.
- Blue Star at its sole discretion will repair or replace such defective Product or parts thereof. All parts removed by Blue Star shall be the property of Blue Star. In the event Blue Star carries out repairs or replacement of any part during the said Warranty Period, the warranty shall thereafter continue only for the remaining period of the warranty. Any repairs done or replacement provided shall not extend the Warranty Period for any of the Products.
- The Warranty Period is limited as provided hereunder from the date of Purchase Invoice irrespective of the period the Product unit was not in use; was not giving proper performance; was under breakdown; or was under repair(s) by Blue Star's Authorized Service Centre.
- Blue Star reserves the right to decide at its discretion, for replacing any defective part with a substitute without affecting the performance of the Product.
- Any defect in the electrical installation or wiring at customer's premises has to be rectified by the Customer as per the recommendation of Blue Star's Authorized service representative.
- Blue Star shall not be liable for any indirect, special, incidental, punitive, exemplary, consequential or economic damage or loss (including but not limited to loss of profits, data, anticipated savings, personal injury and goodwill or business opportunities arising from or related to the warranty). Blue Star's liability under or in relation to this warranty shall be limited to the purchase price of the Product or the Maximum Retail Price thereof, as stated on the packaging of the Product, whichever is lower.
- Blue Star shall not be liable or be deemed to be in default for any delay or failure in performance resulting directly or indirectly from causes beyond its reasonable control including delay in repairing due to non availability of any component or accessory, labor problem, restrictions and regulations of the government, public movement, war, pandemic, epidemic and any unavoidable circumstances, or if the company is otherwise prevented from performing its functions under this warranty.

For more details, please contact Blue Star Authorised dealers or Blue Star Customer Care 897 678 1177 / 829 100 1177 or email us at customerservice@bluestarindia.com

E-Waste Management

PROTECT THE ENVIRONMENT FROM E-WASTE

This product at its end of usable life should not be mixed with household domestic waste or any general waste. It must be stored separately and disposed of through an authorised recycler of electrical and electronic appliance waste since it is categorised under Schedule I of E-Waste Management Rules promulgated by the Government of India.

As guided by these rules, this product needs to be disposed of after its useful life in a scientific and prescribed manner. As a responsible citizen of India, we request your cooperation in helping conserve the environment for future generations. You are requested to contact designated contact number 897 678 1177 for guidance on end-of-life disposal of this product.

DOs (✓)

- ✓ Run and maintain machine as per instructions given in the User Manual.
- ✓ Engage only an authorised person to attend to repairs of your machine.
- ✓ Call on the customer care number for assistance to dispose of your machine if required.
- ✓ Engage only an authorised person for de-installation.
- ✓ Consult our local authorised dealer or contact our customer care number to know the lifespan of your air conditioner.

DON'Ts (×)

- × Do not try to repair/dismantle your machine by yourself.
- × Do not engage any unauthorised person to repair/dismantle your machine or any of its parts.
- × Do not sell or dispose of your machine or its parts to a local scrap dealer.
- × Do not dispose of E-Waste in landfills or leave it outside unattended.
- × Do not put the air conditioner to any other use post its end-of-life.

BUYBACK/EXCHANGE OFFERS ON OLD ACs

E-WASTE

For Buyback or Exchange offer on your old Air Conditioner, please contact us on 897 678 1177 or visit our nearest Blue Star dealer in your city. Scan the QR Code to locate your nearest Blue Star Dealer.

* For disposal of E-Waste, kindly visit our website www.bluestarindia.com or call our customer care 897 678 1177.

Scan this QR code to
download the digital version of
Smart AC user manual

BLUE STAR

BUILT ON TRUST™

Scan this QR Code
to access Blue Star
Customer Care Mobile
APP

Scan this QR Code to be
guided to the warranty
registration page, online
in the Blue Star website.

Scan this QR Code to
locate your nearest
Blue Star Dealer.

24x7 CUSTOMER CARE
897 678 1177

To know more about Blue Star,
visit www.bluestarindia.com, email us
at coolingsolutions@bluestarindia.com

SMS "SERVICE" to 57575
WhatsApp 8291001177

Blue Star products comply with RoHS regulations as per E-Waste (Management & Handling Rules, 2016. For disposal of E Waste, kindly visit our website www.bluestarindia.com or call our customer care 897 678 1177.